Auditing for Improved Public Service Delivery Training Course

Professional Development Training Course Outline

Category	Public Financial Management & Budgeting	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today’s fast-evolving governance landscape, public accountability, transparency, and efficiency in service delivery are critical benchmarks for sustainable development. Auditing for Improved Public Service Delivery Training Course equips professionals with the tools to strengthen financial governance, compliance, risk management, and performance audits. Participants will gain in-depth knowledge on leveraging public sector audits to ensure equitable resource utilization and quality service delivery aligned with international best practices.

Through practical insights, case studies, and interactive sessions, this course enhances participants’ skills in performance auditing, financial management, public expenditure reviews, fraud detection, governance reforms, and service delivery monitoring. Designed for auditors, policymakers, and public administrators, the program empowers professionals to improve efficiency, strengthen institutions, and drive citizen-focused results in public service.

Programme Curriculum

Auditing for Improved Public Service Delivery Training Course

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Course Objectives

1. Strengthen public financial accountability through effective audit practices.
2. Apply performance auditing to measure service delivery efficiency.
3. Implement risk-based auditing frameworks in public institutions.
4. Enhance transparency and governance in public expenditure.
5. Detect and prevent fraud, waste, and corruption in public programs.
6. Utilize data-driven auditing tools for improved decision-making.
7. Conduct compliance audits to ensure adherence to policies and regulations.
8. Improve budget oversight and allocation for better service delivery.
9. Integrate audit recommendations into public sector reforms.
10. Strengthen institutional capacity for sustainable service delivery.
11. Promote citizen engagement and accountability in public services.
12. Benchmark against international auditing standards for best practices.
13. Monitor and evaluate impact of audits on public service outcomes.

Target Audience

1. Government auditors and internal auditors.
2. Supreme Audit Institution officers.
3. Public financial managers.
4. Compliance and risk management officers.
5. Policy makers and public sector leaders.
6. Anti-corruption and oversight agencies.
7. Development partners and donor agencies.
8. Civil society and accountability organizations.

Course Duration: 10 days

Course Modules

Module 1: Fundamentals of Public Sector Auditing

- Understanding principles of public financial auditing.
- Differentiating compliance, performance, and financial audits.
- Role of audits in governance and accountability.
- Legal frameworks for public auditing.
- Audit cycle in public institutions.
- *Case Study: Supreme Audit Institutions and accountability impact.*

Module 2: Risk-Based Auditing for Public Service

- Defining and applying risk-based approaches.
- Risk identification in public programs.
- Prioritizing high-risk areas for audit.
- Tools for risk assessment and mapping.
- Risk mitigation in service delivery audits.
- *Case Study: Risk-based audits in infrastructure projects.*

Module 3: Performance Auditing and Service Delivery

- Measuring efficiency, effectiveness, and economy.

- Linking performance audit with outcomes.
- Indicators for service delivery performance.
- Performance audit methodology.
- Using audits to improve service quality.
- *Case Study: Education sector performance audits.*

Module 4: Financial Management and Audit Oversight

- Budgeting and financial accountability in public institutions.
- Expenditure tracking and audit trails.
- Enhancing financial reporting systems.
- Role of auditors in financial governance.
- Detecting irregularities in public spending.
- *Case Study: Audit oversight in health sector financing.*

Module 5: Fraud Detection and Anti-Corruption Auditing

- Identifying fraud risks in public service delivery.
- Investigative auditing methods.
- Role of forensic audits.
- Strengthening anti-corruption frameworks.
- Tools for early fraud detection.
- *Case Study: Forensic audits in procurement systems.*

Module 6: Compliance Auditing in Public Institutions

- Ensuring adherence to policies and procedures.
- Compliance with legal frameworks.
- Developing compliance checklists.
- Role of compliance audits in governance.
- Linking compliance to improved service delivery.
- *Case Study: Compliance audit in public procurement.*

Module 7: Governance, Transparency, and Citizen Accountability

- Building accountability frameworks.
- Role of citizens in audit follow-up.
- Enhancing transparency in audit reports.
- Open data and public audit information.
- Citizen participation in monitoring services.
- *Case Study: Citizen-driven social audits in local governance.*

Module 8: Technology and Data-Driven Auditing

- Leveraging technology for public audits.
- Data analytics in auditing.
- Digital audit management systems.
- Remote and real-time auditing tools.
- Cybersecurity risks in audits.
- *Case Study: E-auditing in government payroll systems.*

Module 9: Public Expenditure Review and Audit Integration

- Linking expenditure reviews with audits.
- Analyzing spending patterns.
- Identifying inefficiencies and wastage.

- Expenditure audits for policy reforms.
- Monitoring budget execution.
- *Case Study: Expenditure review in infrastructure projects.*

Module 10: International Standards and Best Practices

- Overview of INTOSAI standards.
- Benchmarking audits with global practices.
- Adapting standards to national contexts.
- Integrating ethics in auditing.
- Role of peer reviews.
- *Case Study: Applying ISSAI in African audit institutions.*

Module 11: Institutional Strengthening for Audit Effectiveness

- Building capacity of audit institutions.
- Strengthening internal audit departments.
- Training auditors for efficiency.
- Developing audit charters and mandates.
- Collaboration with oversight bodies.
- *Case Study: Strengthening Supreme Audit Institutions (SAIs).*

Module 12: Linking Audit Recommendations to Reforms

- Translating audit findings into policy changes.
- Ensuring implementation of audit recommendations.
- Monitoring and evaluation of reforms.
- Overcoming barriers to implementation.
- Creating impact through audit reforms.
- *Case Study: Audit-driven reforms in governance.*

Module 13: Public-Private Partnerships (PPPs) and Auditing

- Understanding auditing in PPP frameworks.
- Risk allocation in PPP projects.
- Ensuring accountability in PPP contracts.
- Compliance with PPP regulations.
- Monitoring PPP project performance.
- *Case Study: PPP audits in infrastructure projects.*

Module 14: Audit Reporting and Communication

- Preparing impactful audit reports.
- Communicating findings to stakeholders.
- Using visualization in audit reports.
- Building credibility through reporting.
- Media and public communication of audits.
- *Case Study: Effective audit reporting in government programs.*

Module 15: Monitoring and Evaluating Audit Impact

- Assessing audit impact on service delivery.
- Tracking changes post-audit.
- Evaluating effectiveness of audit recommendations.
- Linking audit results to improved governance.
- Continuous improvement in audit processes.

- *Case Study: Audit impact evaluation in social protection programs.*

Training Methodology

- Interactive lectures with expert facilitators.
- Group discussions and knowledge sharing.
- Practical exercises and role plays.
- Case study analysis from real-life public sector audits.
- Hands-on use of audit tools and templates.
- Action planning for institutional application.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

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