Combating Insurance Fraud Training Course

Professional Development Training Course Outline

Category	Insurance	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Insurance fraud remains a critical threat in today’s global insurance markets, costing billions annually and undermining the trust in financial systems. Training Course on Combating Insurance Fraud equips professionals with the investigative skills, legal knowledge, and digital tools needed to detect, prevent, and mitigate fraudulent insurance claims. This course is crafted for today's fast-evolving fraud landscape, integrating data analytics, regulatory compliance, and AI-driven fraud detection strategies to enhance operational efficiency and organizational resilience.

In a digital-first world where cybercrime, identity theft, and deepfake technologies evolve rapidly, combating insurance fraud requires a holistic, proactive approach. With expertly designed modules, real-world case studies, and practical application exercises, this course is ideal for insurance investigators, claims adjusters, underwriters, and legal consultants. You’ll learn how to harness advanced analytics, maintain regulatory compliance, and develop fraud prevention frameworks aligned with industry best practices.

Programme Curriculum

Combating Insurance Fraud Training Course

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Course Objectives

1. Understand the types and patterns of insurance fraud in global markets
2. Apply AI and machine learning tools to detect anomalies and prevent fraud
3. Learn digital forensics and data mining for fraud investigation
4. Explore the legal framework for insurance fraud prosecution
5. Identify red flags in fraudulent claims using behavioral analytics
6. Build anti-fraud policies aligned with regulatory compliance
7. Train on risk-based auditing techniques
8. Understand cybersecurity threats linked to insurance fraud
9. Conduct internal investigations using case-based analysis
10. Enhance cross-functional collaboration for fraud detection
11. Study the role of insurance regulators and agencies
12. Design fraud risk management frameworks
13. Apply real-time analytics to predict and reduce fraudulent behavior

Target Audience

1. Insurance Investigators
2. Claims Adjusters
3. Compliance Officers
4. Risk Analysts
5. Underwriters
6. Legal Advisors in Insurance
7. Fraud Analysts
8. Insurance Executives and Managers

Course Duration: 5 days

Course Modules

Module 1: Introduction to Insurance Fraud

- Define insurance fraud and identify its types
- Analyze global fraud statistics and trends
- Recognize common fraud schemes
- Understand motivations and fraud psychology
- Evaluate cost implications to insurers
- **Case Study**: Life insurance fraud in Southeast Asia

Module 2: Fraud Risk Assessment and Red Flags

- Identify early warning signs in claims
- Conduct risk profiling and segmentation
- Utilize fraud typologies in assessment
- Apply behavioral indicators
- Align red flags with regulatory guidelines
- **Case Study**: Auto insurance fraud flagged through inconsistent statements

Module 3: Digital Forensics and Data Analytics

- Use data mining for suspicious patterns
- Introduce forensic accounting in claims audits
- Apply anomaly detection algorithms
- Incorporate digital trail tracking

- Explore data visualization tools
- **Case Study**: Forensic discovery of duplicate claims

Module 4: Legal and Regulatory Frameworks

- Review national and international fraud laws
- Understand the role of insurance regulators
- Comply with anti-fraud mandates (e.g., AML, GDPR)
- Assess fraud from a legal defense standpoint
- Collaborate with law enforcement agencies
- **Case Study**: Health insurance fraud and regulatory litigation

Module 5: Technology in Combating Insurance Fraud

- Explore AI and machine learning in fraud detection
- Integrate fraud detection software and platforms
- Utilize blockchain for claims authentication
- Detect synthetic identity fraud
- Leverage predictive analytics
- **Case Study**: AI-assisted fraud detection in property insurance

Module 6: Claims Investigation Techniques

- Conduct interviews and obtain affidavits
- Validate documents and identities
- Apply surveillance and field investigation
- Review medical/repair documentation for inconsistencies
- Build comprehensive fraud investigation reports
- **Case Study**: Disability claim exposed through social media tracking

Module 7: Building Anti-Fraud Policies and Frameworks

- Draft organization-specific anti-fraud policies
- Embed anti-fraud culture in organizational behavior
- Train teams on policy adherence
- Develop escalation and reporting procedures
- Monitor policy effectiveness with audits
- **Case Study**: Corporate-level fraud policy implementation and outcomes

Module 8: Real-Time Fraud Detection and Future Trends

- Monitor fraud in real time using dashboards
- Incorporate IoT data for real-time alerts
- Prepare for deepfake and biometric fraud
- Analyze future fraud threats in emerging insurance markets
- Forecast fraud trends using big data
- **Case Study**: Use of real-time alerts to prevent catastrophe bond scam

Training Methodology

- Instructor-led interactive sessions
- Real-world simulations and role-playing
- Video demonstrations and expert interviews
- Group discussions and problem-solving workshops
- Hands-on exercises using fraud detection tools
- Case-based learning with live examples

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

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