Complex Claims Litigation and Dispute Resolution Training Course

Professional Development Training Course Outline

Category	Insurance	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today's increasingly litigious environment, the ability to effectively manage complex claims and resolve disputes is vital for legal professionals, insurance companies, corporate counsel, and government agencies. Training Course on Complex Claims Litigation & Dispute Resolution provides expert-led instruction in complex claims litigation, dispute resolution techniques, legal strategy development, and risk mitigation, equipping professionals with practical tools and insights to navigate high-stakes cases.

With an emphasis on strategic litigation management, negotiation skills, arbitration procedures, and compliance frameworks, this course incorporates real-world case studies, industry best practices, and advanced legal analytics. Participants will gain a competitive edge in handling multi-jurisdictional claims, class-action lawsuits, mass torts, and cross-border disputes through interactive learning and scenario-based training.

Programme Curriculum

Complex Claims Litigation and Dispute Resolution Training Course

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Course Objectives

Participants will:

1. Understand the framework of complex claims litigation and dispute resolution.
2. Analyze the procedural rules in high-value litigation cases.
3. Identify key risk factors in class actions and multi-party litigation.
4. Master negotiation and mediation techniques for dispute resolution.
5. Develop litigation strategies using legal technology and data analytics.
6. Interpret legal precedents relevant to mass tort and insurance disputes.
7. Apply ethical considerations in litigation and alternative dispute resolution (ADR).
8. Use arbitration and conciliation effectively in complex disputes.
9. Enhance skills in legal drafting and settlement agreements.
10. Manage discovery and electronic evidence in litigation cases.
11. Understand international dispute resolution mechanisms.
12. Strengthen cross-functional collaboration in legal claim management.
13. Build stakeholder confidence through effective communication and transparency.

Target Audiences

1. Litigation attorneys
2. Corporate legal counsel
3. Insurance claim managers
4. Compliance officers
5. Risk management professionals
6. Paralegals and legal assistants
7. Mediators and arbitrators
8. Government legal advisors

Course Duration: 10 days

Course Modules

Module 1: Introduction to Complex Claims Litigation

- Definition and scope of complex claims
- Characteristics of high-stakes litigation
- Regulatory and jurisdictional factors
- Roles of parties in dispute
- Overview of litigation timelines
- **Case Study**: Multi-jurisdictional insurance lawsuit

Module 2: Risk Identification and Pre-Litigation Strategy

- Early risk assessment tools
- Claim evaluation techniques
- Reserve setting and financial exposure
- Communication with stakeholders
- Pre-litigation settlement options
- **Case Study**: Risk mapping in a pharmaceutical class action

Module 3: Discovery and Evidence Management

- Managing e-discovery platforms
- Legal hold procedures

- Analyzing metadata and chain of custody
- Interrogatories and depositions
- Document review tools and AI
- **Case Study**: E-discovery breach in an employment lawsuit

Module 4: Litigation Technology and Analytics

- Introduction to litigation analytics
- Predictive modeling in claims
- Data visualization tools for legal teams
- AI-powered legal research platforms
- ROI of legal tech investments
- **Case Study**: Predictive analytics in mass tort forecasting

Module 5: Class Actions and Mass Torts

- Differences and similarities
- Procedural complexities
- Common claim types
- Certification criteria
- Settlement structuring
- **Case Study**: Consumer product defect litigation

Module 6: Insurance Litigation & Coverage Disputes

- Key policy language interpretation
- Duty to defend vs. indemnify
- Subrogation and bad faith claims
- Reinsurance issues
- Expert witness engagement
- **Case Study**: COVID-19 business interruption insurance case

Module 7: Mediation and Negotiation Skills

- Interest-based negotiation
- Preparing mediation briefs
- Caucus vs. joint sessions
- Negotiation psychology
- Virtual mediation protocols
- **Case Study**: Complex construction claim mediation

Module 8: Arbitration and International Dispute Resolution

- Institutional vs. ad hoc arbitration
- Arbitration clauses and enforcement
- Role of arbitral tribunals
- International commercial arbitration rules
- UNCITRAL and ICC guidelines
- **Case Study**: Cross-border telecom contract arbitration

Module 9: Ethical Considerations in Litigation

- Attorney-client privilege
- Conflict of interest management
- Legal malpractice risk
- Confidentiality in ADR

- Ethical rules for third-party litigation funding
- **Case Study**: Ethical dilemma in legal outsourcing

Module 10: Litigation Funding and Budgeting

- Cost estimation models
- Third-party litigation funding trends
- ROI on legal spend
- Fee arrangements and billing practices
- Transparency in cost reporting
- **Case Study**: Funding of a securities fraud case

Module 11: Drafting Legal Documents & Settlement Agreements

- Elements of a strong complaint
- Drafting discovery responses
- Motion practice and briefing
- Negotiated settlement language
- Consent decrees and confidentiality clauses
- **Case Study**: Defective product settlement agreement

Module 12: Managing Litigation Teams and Communication

- Team roles and responsibilities
- Managing external counsel
- Collaborative legal platforms
- Stakeholder reporting strategies
- Crisis communication planning
- **Case Study**: Communication failure in a regulatory compliance dispute

Module 13: Judicial Trends and Precedents

- Analyzing judicial behavior
- Impact of Supreme Court rulings
- Strategic use of precedent
- Legal trend forecasting
- Jurisdictional comparisons
- **Case Study**: Climate litigation and precedent analysis

Module 14: Compliance and Regulatory Considerations

- Industry-specific regulations
- Government investigations and subpoenas
- Compliance audits and litigation exposure
- Role of compliance officers
- Proactive compliance measures
- **Case Study**: Regulatory breach in healthcare litigation

Module 15: Post-Resolution Practices and Learning

- Final order implementation
- Monitoring compliance post-settlement
- Lessons learned sessions
- Knowledge management
- Continuous litigation improvement plans
- **Case Study**: Post-litigation performance audit in banking sector

Training Methodology

- Instructor-led virtual or in-person sessions
- Group-based case study analysis and role play
- Interactive quizzes and knowledge checks
- Legal tech demonstrations and tools
- Practical worksheets and templates

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com