Costing Models for Public Service Delivery Training Course

Professional Development Training Course Outline

Category	Public Financial Management & Budgeting	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Effective public service delivery requires robust costing models that ensure transparency, accountability, and efficient allocation of resources. Costing Models for Public Service Delivery Training Course equips participants with practical skills in cost analysis, budgeting, financial modeling, and resource optimization for government institutions and development organizations. By applying modern costing frameworks, participants will strengthen decision-making, improve fiscal sustainability, and enhance citizen-centric service delivery.

The course emphasizes performance-based budgeting, value-for-money analysis, activity-based costing, cost-benefit evaluation, and financial reporting systems. Participants will learn how to apply data-driven costing models, digital financial tools, and innovative cost allocation strategies to drive efficiency in the public sector. With real-world case studies and practical exercises, the program ensures professionals gain hands-on knowledge to design sustainable costing models aligned with global best practices.

Programme Curriculum

Costing Models for Public Service Delivery Training Course

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Course Objectives

By the end of the training, participants will be able to:

1. Apply activity-based costing (ABC) in public service delivery.
2. Utilize performance-based budgeting for efficient resource allocation.
3. Conduct cost-benefit analysis for policy and project evaluation.
4. Integrate digital financial tools in public sector costing.
5. Strengthen fiscal transparency and accountability through costing models.
6. Build data-driven costing frameworks for evidence-based decisions.
7. Apply benchmarking techniques for service delivery improvement.
8. Assess long-term financial sustainability in government programs.
9. Optimize resource allocation models for equitable service delivery.
10. Use scenario-based costing models for policy forecasting.
11. Develop value-for-money costing frameworks in public projects.
12. Align costing models with sustainable development goals (SDGs).
13. Enhance capacity building in public financial management.

Target Audiences

1. Government financial managers
2. Budget and planning officers
3. Public sector accountants
4. Policy analysts and advisors
5. Development project managers
6. NGO financial administrators
7. Auditors and monitoring specialists
8. Economists and researchers

Course Duration: 5 days

Course Modules

Module 1: Introduction to Costing Models in Public Service Delivery

- Fundamentals of costing and budgeting in the public sector
- Key concepts in efficiency, effectiveness, and accountability
- Importance of transparency in cost allocation
- Global trends in costing reforms
- Emerging tools for costing in governance
- **Case Study: Successful cost allocation reforms in South Africa**

Module 2: Activity-Based Costing (ABC) in Public Services

- Definition and principles of activity-based costing
- Identifying cost drivers in government programs
- Allocation of overheads in public service delivery
- Comparing ABC with traditional costing methods
- Benefits and challenges of ABC adoption

- **Case Study: ABC application in Kenya's healthcare system**

Module 3: Performance-Based Budgeting

- Linking budgets to outcomes and performance
- Designing performance indicators for public projects
- Strategies for results-based financing
- Monitoring and evaluation integration
- Best practices in performance-oriented budgeting
- **Case Study: Performance-based budgeting in Rwanda's education sector**

Module 4: Cost-Benefit and Value-for-Money Analysis

- Principles of cost-benefit analysis (CBA)
- Value-for-money frameworks in service delivery
- Evaluating economic and social returns
- Tools for impact assessment
- Challenges in quantifying intangible benefits
- **Case Study: CBA in Uganda's infrastructure development projects**

Module 5: Digital Financial Tools and Data-Driven Costing

- Introduction to digital costing tools and platforms
- Role of big data in cost analysis
- Predictive analytics for budgeting
- Integration with financial management systems
- Benefits of digital transformation in costing
- **Case Study: E-financial systems in Ghana's public sector**

Module 6: Resource Allocation and Equity Models

- Principles of fair and equitable resource allocation
- Needs-based allocation models
- Balancing efficiency with equity
- Role of decentralization in allocation
- Policy tools for equitable service delivery
- **Case Study: Resource allocation in Tanzania's health sector**

Module 7: Fiscal Sustainability and Long-Term Costing

- Assessing fiscal risks in service delivery
- Tools for sustainability analysis
- Linking costing with medium-term expenditure frameworks
- Debt and deficit implications for costing
- Policy measures for fiscal resilience
- **Case Study: Long-term costing for education in Ethiopia**

Module 8: Designing and Implementing Costing Frameworks

- Steps in building costing models
- Aligning costing with strategic goals
- Integrating costing frameworks into policy planning
- Building institutional capacity
- Monitoring and continuous improvement
- **Case Study: Comprehensive costing framework in Botswana's public services**

Training Methodology

- Interactive lectures and expert-led discussions
- Practical exercises and group work on costing models
- Case study analysis of regional and global examples
- Hands-on use of digital costing tools and simulations
- Peer-to-peer learning and experience sharing

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com