Digital Payments and Financial Inclusion in the Public Sector Training Course

Professional Development Training Course Outline

Category	Public Financial Management & Budgeting	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today’s digital economy, digital payments, financial technology (FinTech), and inclusive finance are transforming the way governments deliver services and empower citizens. Public sector institutions are increasingly adopting cashless transactions, mobile money platforms, blockchain innovations, and e-government payment systems to promote transparency, accountability, and financial accessibility. With the rise of digital wallets, real-time payment systems, and regulatory frameworks, governments have a unique opportunity to improve service delivery while fostering sustainable economic development.

Digital Payments and Financial Inclusion in the Public Sector Training Course is designed to equip participants with the skills, tools, and strategies to design, implement, and manage secure, scalable, and inclusive digital payment ecosystems. By focusing on financial literacy, interoperability, cybersecurity, regulatory compliance, and innovative payment infrastructures, this course will strengthen institutional capacity to achieve public sector digital transformation and advance socio-economic empowerment through inclusive finance.

Programme Curriculum

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Course Objectives

1. Enhance knowledge of digital payment systems and financial inclusion strategies.
2. Understand the role of FinTech innovations in government payment systems.
3. Analyze mobile money adoption and its impact on financial inclusion.
4. Strengthen capacity in digital governance and e-payment policy frameworks.
5. Apply blockchain and distributed ledger technologies in public finance.
6. Improve cybersecurity, fraud prevention, and data protection measures.
7. Explore cross-border digital payment solutions and interoperability.
8. Evaluate digital financial literacy programs for public service delivery.
9. Develop strategies for digital identity and KYC compliance in payments.
10. Assess case studies of successful government-led digital payment initiatives.
11. Build resilience against financial risks in digital transformation.
12. Design inclusive payment systems for marginalized and underserved populations.
13. Promote public-private partnerships for sustainable digital finance ecosystems.

Target Audiences

1. Government officials in finance ministries and treasury departments
2. Policymakers in digital economy and ICT ministries
3. Central bank and financial regulatory staff
4. Public sector project managers and program directors
5. Development partners and donor agency representatives
6. IT managers and digital transformation leaders in government institutions
7. Non-profit and civil society organizations working on financial inclusion
8. Researchers, consultants, and academics in public finance and FinTech

Course Duration: 5 days

Course Modules

Module 1: Foundations of Digital Payments in the Public Sector

- Understanding digital payment ecosystems
- Key drivers of public sector financial inclusion
- Benefits of cashless economies
- Risks and challenges of adoption
- Case Study: **India’s Aadhaar-enabled Payment Systems**
- Future trends in public digital payments

Module 2: Mobile Money and Inclusive Finance

- Role of mobile money in expanding financial access
- Government-to-person (G2P) digital transfers

- Digital wallets and payment interoperability
- Partnerships with telecom operators and banks
- Case Study: **M-Pesa in Kenya and Social Cash Transfers**
- Scaling mobile payments in rural areas

Module 3: FinTech and Innovation in Government Services

- FinTech solutions for public sector operations
- E-governance and digital service delivery
- Digital lending and microfinance innovations
- Integrating APIs and real-time payment systems
- Case Study: **Brazil's PIX Instant Payment System**
- Driving innovation through regulatory sandboxes

Module 4: Cybersecurity and Risk Management in Digital Payments

- Identifying digital payment security threats
- Fraud detection and prevention mechanisms
- Data protection and privacy laws
- Building secure government payment platforms
- Case Study: **Estonia's e-Government Cybersecurity Framework**
- Strengthening institutional cyber resilience

Module 5: Blockchain and Distributed Ledger in Public Finance

- Introduction to blockchain for digital payments
- Smart contracts and government applications
- Reducing corruption through transparent payments
- Enhancing auditability in public sector finance
- Case Study: **Blockchain in Land Registries – Georgia**
- Emerging blockchain trends in public finance

Module 6: Digital Identity, KYC, and Regulatory Compliance

- Role of digital identity in financial inclusion
- KYC/AML compliance in government transactions
- Biometric authentication in payments
- Regulatory challenges in digital ecosystems
- Case Study: **Nigeria's National Identity Management and Payments**
- Strengthening trust in digital financial systems

Module 7: Public-Private Partnerships in Digital Finance

- Building sustainable collaboration models
- Role of banks, FinTechs, and telecoms in public finance
- Investment in digital infrastructure
- Scaling innovation through partnerships
- Case Study: **Partnerships in Rwanda's Smart Africa Initiative**
- Structuring PPP frameworks for digital finance

Module 8: Designing Financial Inclusion Strategies for Public Sector

- Identifying underserved populations
- Inclusive policy and program design
- Digital financial literacy campaigns
- Monitoring and evaluating financial inclusion impact

- Case Study: **Bangladesh's Digital Financial Inclusion Strategy**
- Roadmap for sustainable inclusion outcomes

Training Methodology

- Interactive Lectures with expert facilitators
- Case Study Analysis of global and local experiences
- Group Discussions and collaborative problem-solving
- Hands-on Simulations for digital payment systems
- Practical Exercises on designing inclusion strategies
- Action Planning to apply learning in participants' institutions

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com