Ethical Leadership in Public Service Training Course

Professional Development Training Course Outline

Category	Political Science and International Relations	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Ethical Leadership in Public Service Training Course is a **strategic blueprint** for public sector professionals seeking to navigate the complex ethical landscape of modern governance. We delve into core **public administration** principles, equipping participants with the **moral compass** and **decision-making frameworks** to champion **integrity** and **transparency**. In an era of increasing public scrutiny, this program fosters a **culture of accountability** and **public trust**, ensuring leaders are prepared to address **ethical dilemmas** with confidence and competence. This is not merely a course on rules and regulations; it's a **transformative journey** designed to empower leaders to be the **moral architects** of their organizations and a **beacon of integrity** in their communities.

The curriculum focuses on developing a **holistic ethical mindset**, moving beyond compliance to instill a deep sense of **public duty** and **social responsibility**. We explore the **psychology of ethical failure** and the mechanisms for **proactive risk mitigation**, all while building the foundational skills of **servant leadership**. By combining theoretical knowledge with **practical application**, this course prepares participants to lead with **unwavering character**, ensuring their actions and decisions consistently serve the **public interest** and uphold the **values of democratic governance**. Participants will leave with an actionable plan to implement **ethical reforms** and foster an environment where **moral courage** is celebrated and expected at every level.

Programme Curriculum

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Course Duration

5 days

Course Objectives

- Mastering ethical decision-making frameworks and their application in diverse public service scenarios.
- Strengthening personal integrity and fostering a reputation for unwavering honesty and trustworthiness.
- Promoting transparency and accountability to build and maintain public trust.
- Navigating conflicts of interest with clarity, fairness, and strict adherence to ethical guidelines.
- Developing a culture of integrity and ethical behavior within your team and organization.
- Identifying and mitigating corruption risks and unethical practices.
- Enhancing servant leadership skills focused on public interest and community well-being.
- Communicating with authenticity and transparency to manage stakeholder expectations.
- Understanding the legal and regulatory frameworks governing public sector ethics.
- Applying moral courage to address ethical lapses and misconduct.
- Developing an ethical action plan for sustained personal and organizational growth.
- Leading with empathy and respect in a diverse and multicultural environment.
- Leveraging technology ethically and addressing emerging challenges like AI and data privacy.

Target Audience

- Senior **government officials** and executives.
- Public sector **managers and administrators**.
- Leaders and staff in **regulatory bodies** and oversight agencies.
- **Ethics and integrity officers**.
- Aspiring **public leaders** and new civil servants.
- **Policy analysts** and legislative staff.
- Leaders in **non-profit and community organizations** working with government.
- Human Resources and **Organizational Development professionals** in the public sector.

Course Outline

Module 1: The Foundations of Public Sector Ethics * Defining public service ethics: Core concepts, values, and principles.

- The moral purpose of public administration.
- The relationship between ethics, trust, and legitimacy in governance.
- Ethical challenges unique to the public sector.
- Historical and contemporary ethical failures and their consequences.
- **Case Study:** The Watergate Scandal - Analyzing the systemic failure of integrity and the erosion of public trust.

Module 2: Ethical Decision-Making Frameworks

- Recognizing and analyzing ethical dilemmas.
- Applying ethical theories: Utilitarianism, Deontology, and Virtue Ethics in practice.
- The ethical triangle: Balancing principles, consequences, and character.
- Step-by-step models for resolving complex ethical issues.
- Group exercises and practical application of frameworks.
- **Case Study:** The Challenger Space Shuttle Disaster - Examining the pressures and ethical lapses that led to catastrophic failure.

Module 3: Fostering a Culture of Integrity

- The role of ethical leadership in setting the "tone at the top."
- Strategies for embedding ethics into organizational values and mission.
- Creating a psychologically safe environment for speaking up.
- Recognizing and rewarding ethical behavior.
- Implementing whistleblower protection and reporting mechanisms.
- **Case Study:** A Public Service Whistleblower - Analyzing the ethical courage required to expose corruption and the organizational response.

Module 4: Managing Conflicts of Interest

- Defining conflicts of interest: Actual, potential, and apparent.
- Identifying and disclosing conflicts in public office.
- Strategies for managing and mitigating conflicts.
- The importance of financial disclosure and transparency.
- Navigating conflicts with personal relationships and outside activities.
- **Case Study:** The Tylenol Poisoning Crisis - Exploring a corporation's ethical response to a public health crisis and how it rebuilt public trust.

Module 5: Accountability, Transparency, and Public Trust

- Mechanisms for public accountability (e.g., audits, oversight bodies).
- Promoting open government and access to information.
- The role of social media and digital platforms in public trust.
- Engaging citizens in ethical governance.
- Restoring trust after an ethical breach.
- **Case Study:** The Flint Water Crisis - Examining the breakdown of accountability and transparency in a local government and its devastating impact.

Module 6: Proactive Risk Mitigation & Corruption Prevention

- Understanding the link between **ethics and corruption**.
- Identifying common **corruption risks and vulnerabilities**.
- Developing **proactive prevention** strategies.
- The role of technology in **anti-corruption efforts**.
- International standards and **best practices**.
- **Case Study:** Examining a high-profile corruption case from an international context to identify prevention and mitigation strategies.

Module 7: Ethical Leadership in Practice

- Leading by example: **personal integrity** and conduct.
- Responding to **ethical lapses** and misconduct.
- Navigating political and social pressures ethically.
- Developing a **personal ethical leadership plan**.
- The power of **moral courage** in decision-making.
- **Case Study:** Winston Churchill's leadership during World War II, focusing on his ethical fortitude and resolve in the face of immense pressure.

Module 8: Emerging Ethical Challenges

- **Ethics of artificial intelligence** and data privacy.
- Ethical considerations in a **digital-first government**.
- Navigating **ethical challenges in a polarized world**.
- The future of ethical leadership and governance.
- Preparing for **unforeseen ethical dilemmas**.
- **Case Study:** Ethical implications of using AI in public policy decisions, like predictive policing or resource allocation.

Training Methodology

This course employs a **blended learning approach** incorporating interactive and participatory methods to maximize engagement and knowledge retention. The methodology includes:

- Instructor-led presentations and expert lectures.
- Interactive group discussions and facilitated dialogue.
- Real-world case studies and ethical dilemma simulations.
- Peer-to-peer learning and collaborative problem-solving.
- Role-playing exercises to practice difficult conversations.
- Individual and group reflection activities.
- Practical exercises and tools for ethical decision-making.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

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