Gender and E-Government Training Course

Professional Development Training Course Outline

Category	Gender Studies	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Gender and E-Government Training Course is designed to equip public sector professionals, policymakers, and digital innovators with the knowledge and skills to integrate gender equality and inclusive digital governance into e-government initiatives. In an era where digital transformation, smart governance, and ICT-driven public services are redefining citizen engagement, understanding gender-responsive technology is critical for ensuring equitable access, digital inclusion, and empowered communities.

This course emphasizes the intersection of gender equity, digital policy frameworks, and innovative e-government strategies. Participants will explore best practices, policy instruments, and case studies highlighting how gender perspectives can be mainstreamed in e-government planning, implementation, and monitoring. By leveraging digital platforms, data analytics, and inclusive design, learners will develop practical solutions to promote citizen-centric, accessible, and transparent governance.

Programme Curriculum

Gender and E-Government Training Course

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Course Objectives

1. Understand the principles of gender-responsive e-governance.
2. Promote digital inclusion and equal access to e-services.
3. Analyze gender gaps in public digital infrastructure.
4. Apply gender mainstreaming strategies in ICT policies.
5. Leverage data-driven decision-making for gender equity.
6. Implement inclusive digital service delivery models.
7. Enhance women's participation in digital governance.
8. Foster smart governance solutions with gender focus.
9. Utilize ICT tools for monitoring gender equality outcomes.
10. Develop gender-sensitive digital public policies.
11. Identify and address cybersecurity and accessibility challenges.
12. Integrate AI and emerging tech in gender-responsive e-government.
13. Evaluate case studies and lessons learned in inclusive digital governance.

Target Audience

1. Government policymakers and officials
2. ICT specialists in public sector
3. Gender and social inclusion officers
4. Urban and regional planners
5. E-government project managers
6. NGO and civil society representatives
7. Academic researchers in ICT and gender studies
8. Digital innovation consultants

Course Modules

Module 1: Introduction to Gender and E-Government

- Overview of e-government concepts and frameworks
- Understanding gender equality principles in governance
- Mapping digital services and gender impacts
- Case study: Gender-responsive e-government in Estonia
- Challenges in inclusive digital policy

Module 2: Digital Inclusion and Access

- Gender gaps in ICT infrastructure
- Strategies for inclusive digital literacy programs
- Accessibility standards in e-services
- Case study: Mobile government services for women in Kenya
- Designing inclusive digital platforms

Module 3: Policy and Regulatory Frameworks

- Gender mainstreaming in ICT policies
- Legal frameworks supporting digital inclusion
- Policy instruments for citizen-centric e-governance
- Case study: Singapore’s Smart Nation gender policies
- Drafting gender-responsive digital policies

Module 4: Data and Analytics for Gender Equity

- Collecting gender-disaggregated digital data
- Monitoring and evaluation in e-government programs
- Data-driven policy adjustments
- Case study: Gender-sensitive open data initiatives in Rwanda
- Dashboard analysis for gender metrics

Module 5: Digital Service Design and Delivery

- Principles of user-centered design with gender focus
- Mobile and web applications for inclusive services
- Digital tools for citizen engagement
- Case study: Women-focused e-services in India
- Designing an accessible e-government service

Module 6: Cybersecurity and Accessibility

- Gender-specific cybersecurity challenges
- Inclusive digital infrastructure standards
- Protecting vulnerable groups in online services
- Case study: Cyber safety programs for women in Canada
- Assessing service accessibility risks

Module 7: Emerging Technologies and Innovation

- AI, blockchain, and smart governance tools
- Gender-responsive innovation strategies
- Ethical considerations in technology deployment
- Case study: AI for equitable service delivery in Finland
- Proposing innovative tech solutions

Module 8: Monitoring, Evaluation, and Sustainability

- Metrics for assessing gender-responsive e-government
- Best practices for long-term sustainability
- Feedback loops and citizen participation
- Case study: Monitoring e-government impact on women in the Philippines
- Designing an evaluation framework

Training Methodology

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.

- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

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