Healthcare Compliance and Quality Risk Training Course

Professional Development Training Course Outline

Category	Risk Management	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

The contemporary healthcare ecosystem is defined by an accelerating convergence of rigorous regulatory compliance mandates and the imperative for sustained patient safety and quality care. Navigating this complex environment requires healthcare professionals to move beyond basic adherence to fostering a proactive culture of Quality Risk Management (QRM) and governance excellence. Failure to comply with critical regulations, such as HIPAA for data security or OSHA for workplace safety, exposes institutions to significant financial penalties, legal liabilities, and devastating reputational damage. Healthcare Compliance and Quality Risk Training Course to equip leaders and staff with the advanced knowledge and strategic tools necessary to embed risk mitigation into daily operations, ensuring organizational accountability and safeguarding patient trust. By focusing on proactive measures, from data protection to clinical risk assessment, participants will become central to strengthening their institution's operational resilience.

This intensive training program offers a deep dive into Enterprise Risk Management (ERM) tailored for healthcare, emphasizing the integration of quality standards into every facet of service delivery. It moves beyond theoretical concepts to provide practical, scenario-based learning in areas such as fraud, waste, and abuse (FWA) prevention and effective incident reporting protocols. The course utilizes real-world case studies to illustrate the direct link between a robust compliance program and superior organizational performance. By mastering core competencies in internal auditing and continuous improvement, participants will be empowered to drive a fundamental shift toward a culture of safety and ethical practice, ultimately enhancing health outcomes and securing a sustainable competitive advantage in the healthcare sector.

Programme Curriculum

Healthcare Compliance and Quality Risk Training Course

Introduction

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Course Duration

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Course Objectives

1. Establish a comprehensive Healthcare Compliance Program framework aligned with federal and state regulations.
2. Master the principles of Quality Risk Management (QRM) and apply them to clinical and non-clinical operations.
3. Implement robust HIPAA Security and Privacy Rule protocols for total data protection.
4. Conduct detailed Clinical Risk Assessments and perform effective Root Cause Analysis (RCA) for adverse events.
5. Develop and deploy effective strategies for preventing Fraud, Waste, and Abuse (FWA) in billing and coding.
6. Analyze the legal and ethical requirements for governance excellence and organizational accountability.
7. Formulate an Incident Management and Breach Response Plan for rapid organizational recovery.
8. Integrate Patient Safety standards and best practices, including OSHA regulations, into daily workflows.
9. Execute structured Internal Auditing and continuous monitoring for compliance validation.
10. Foster a pervasive Culture of Compliance and ethical decision-making across all staff levels.
11. Evaluate Third-Party Vendor Risk and manage business associate agreements (BAAs) effectively.
12. Leverage Health Technology (HealthTech) to streamline documentation and compliance tracking.
13. Drive Continuous Quality Improvement (CQI) initiatives using compliance data and performance metrics.

Target Audience

1. Compliance Officers and Directors of Regulatory Affairs
2. Risk Managers and Enterprise Risk Management (ERM) Specialists
3. Healthcare Administrators and Executive Leadership (CEOs, COOs, VPs)

4. Quality Improvement and Patient Safety Professionals
5. Clinical Directors and Department Managers
6. Information Security (Infosec) and Data Privacy Officers
7. Legal Counsel specializing in Healthcare Law
8. Billing and Coding Supervisors involved in Revenue Cycle Management

Course Modules

Module 1: Foundational Principles of Healthcare Compliance

- Regulatory landscape
- The essential elements of an effective Compliance Program
- Establishing a Culture of Ethics and Integrity
- Case Study: Analysis of a major regulatory fine due to a deficient compliance program.
- Mandatory Reporting requirements and whistleblower protection.

Module 2: Quality Risk Management (QRM) Methodologies

- Introduction to the QRM cycle
- Techniques for Proactive Risk Identification
- The link between QRM and Clinical Governance
- Case Study: Using Root Cause Analysis on a medication error incident to redesign a high-risk process.
- Risk matrix development and Risk Acceptance criteria.

Module 3: Data Security and Privacy Compliance

- In-depth review of HIPAA Privacy and Security Rules
- Managing Protected Health Information and electronic PHI
- Best practices for Cybersecurity and preventing breaches
- Case Study: The fallout and required remediation after a successful ransomware attack on patient data.
- Business Associate Agreements and vendor oversight.

Module 4: Fraud, Waste, and Abuse (FWA) Prevention

- Understanding the False Claims Act and Anti-Kickback Statute
- Identifying red flags in Billing and Coding practices
- Developing internal controls to monitor and prevent FWA
- Case Study: Review of a physician self-referral case involving Stark Law violations and associated penalties.
- Effective employee training and the importance of a confidential **Reporting Hotline**.

Module 5: Patient Safety and Adverse Event Management

- Implementing Patient Safety Indicators and High-Reliability Organization principles
- Standardizing Incident Reporting and near-miss documentation
- Using Failure Mode and Effects Analysis to proactively eliminate system weaknesses
- Case Study: Analyzing a preventable surgical site infection to identify system failures across multiple departments.
- Workplace Safety standards as mandated by OSHA

Module 6: Compliance Auditing and Monitoring

- The process of Internal Auditing and gap analysis
- Continuous Monitoring techniques and compliance tracking systems
- Developing Corrective Action Plans for identified deficiencies
- Case Study: Simulating an audit by the Office of Inspector General and preparing documentation.
- Utilizing data analytics and Health Informatics for real-time compliance reporting.

Module 7: Policy Management and Documentation

- Creating clear, accessible, and Defensible Policies and Procedures
- Managing the policy lifecycle
- Training staff on policies and documenting comprehension
- Case Study: A legal challenge where a poorly maintained, outdated policy led to a successful malpractice claim.
- Bullet 5: Regulatory document retention and electronic records management.

Module 8: Emerging Risks and Future Trends

- Compliance challenges in Telehealth and remote patient monitoring
- Addressing Artificial Intelligence and machine learning ethics in clinical practice
- Regulatory changes impacting Value-Based Care and reimbursement models
- Case Study: Examining the privacy risks associated with a new mobile health application integration.
- Global best practices and the impact of International Compliance Standards.

Training Methodology

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

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