ISO 26000:2010 Social Responsibility Guidance Training Course

Professional Development Training Course Outline

Category	Quality Assurance and ISO standards	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

In today?ÇÖs interconnected global marketplace, organizations are increasingly measured not only by financial performance but also by their social, environmental, and ethical impact. ISO 26000:2010 provides comprehensive guidance on integrating social responsibility into organizational values, strategies, and day-to-day operations. By adopting these guidelines, businesses and institutions can strengthen stakeholder trust, improve long-term sustainability, and contribute meaningfully to the achievement of global sustainable development goals.

ISO 26000:2010 Social Responsibility Guidance Training Course is designed to help professionals, leaders, and organizations understand, implement, and promote social responsibility practices aligned with ISO 26000:2010. It focuses on key areas such as stakeholder engagement, ethical governance, environmental stewardship, human rights, community involvement, fair operating practices, and sustainable development strategies. Participants will gain practical insights, case studies, and tools to foster organizational accountability, transparency, and global competitiveness.

Programme Curriculum

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Course Objectives

1. Understand the fundamental principles of ISO 26000:2010 social responsibility.
2. Explore the scope and framework of sustainable development practices.
3. Enhance knowledge of stakeholder engagement and communication strategies.
4. Apply effective corporate governance and ethical leadership approaches.
5. Promote environmental sustainability and eco-friendly practices.
6. Recognize human rights obligations in global organizational contexts.
7. Strengthen community involvement and development initiatives.
8. Implement fair labor and workplace practices across industries.
9. Address supply chain responsibility and sustainable procurement.
10. Integrate transparency and accountability into business operations.
11. Evaluate corporate performance using social responsibility indicators.
12. Develop social responsibility reporting and disclosure systems.
13. Foster a culture of continuous improvement in sustainable practices.

Organizational Benefits

1. Enhanced organizational reputation and global credibility.
2. Stronger stakeholder trust and long-term partnerships.
3. Improved compliance with international sustainability standards.
4. Increased employee engagement and workplace satisfaction.
5. Reduced environmental footprint and resource efficiency.
6. Competitive advantage in socially responsible markets.
7. Improved risk management and business resilience.
8. Stronger community relationships and positive social impact.
9. Alignment with global sustainability and ESG frameworks.
10. Contribution to the United Nations Sustainable Development Goals.

Target Audiences

1. Corporate leaders and executives.
2. Sustainability managers and officers.
3. Corporate social responsibility (CSR) professionals.
4. Government policymakers and regulators.
5. Non-governmental organizations and advocacy groups.
6. Academic institutions and researchers.
7. Supply chain and procurement managers.
8. Environmental and social consultants.

Course Duration: 5 days

Course Modules

Module 1: Introduction to ISO 26000:2010

- Understanding the background and development of ISO 26000.
- Defining social responsibility in organizational contexts.
- Relevance of ISO 26000 to sustainability and ESG goals.
- Principles of accountability, transparency, and ethics.
- Benefits of adopting ISO 26000 for organizations.
- Case study: Global adoption trends of ISO 26000.

Module 2: Principles of Social Responsibility

- Core principles guiding ISO 26000 implementation.
- Human rights and international labor standards.
- Fair operating practices in global markets.
- Environmental stewardship and sustainability focus.
- Ethical decision-making in organizations.
- Case study: Ethical leadership in multinational corporations.

Module 3: Stakeholder Identification and Engagement

- Identifying internal and external stakeholders.
- Methods for effective stakeholder communication.
- Balancing conflicting stakeholder expectations.
- Tools for stakeholder mapping and prioritization.
- Continuous stakeholder engagement strategies.
- Case study: Stakeholder engagement in the energy sector.

Module 4: Human Rights in Organizations

- Recognizing universal human rights obligations.
- Policies for protecting workers?ÇÖ rights.
- Addressing discrimination and workplace equality.
- Integration of human rights in supply chains.
- Corporate responsibility in human rights advocacy.
- Case study: Addressing labor rights in global supply chains.

Module 5: Labor Practices and Workplace Responsibility

- Fair labor practices and international conventions.
- Employee health, safety, and well-being initiatives.
- Diversity and inclusion strategies in workplaces.
- Work-life balance and employee support systems.
- Collective bargaining and labor union relations.
- Case study: Workplace responsibility in manufacturing firms.

Module 6: The Environment and Sustainability

- Environmental responsibility in organizational strategy.
- Pollution prevention and waste management practices.
- Climate change mitigation and adaptation.

- Sustainable use of natural resources.
- Green innovation and circular economy.
- Case study: Environmental responsibility in automotive industries.

Module 7: Fair Operating Practices

- Promoting ethical trade and anti-corruption measures.
- Respect for property rights in international business.
- Ethical advertising, marketing, and consumer protection.
- Transparency in contracts and agreements.
- Enhancing organizational integrity and trust.
- Case study: Anti-corruption measures in global trade.

Module 8: Community Involvement and Development

- Building partnerships with local communities.
- Social investment and community empowerment programs.
- Corporate volunteering and outreach initiatives.
- Education and capacity-building contributions.
- Measuring impact of community programs.
- Case study: Community development through corporate partnerships.

Training Methodology

- Instructor-led interactive lectures.
- Group discussions and breakout sessions.
- Practical workshops with real-world problem solving.
- Role plays, simulations, and scenario analysis.
- Case study evaluations and group presentations.
- Continuous assessment through feedback and reflections.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com