

Knowledge Transfer Strategies Training Course

Professional Development Training Course Outline

Category	Library Institute	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

Knowledge Transfer Strategies are essential for organizations seeking to preserve institutional knowledge, strengthen workforce capability, accelerate innovation, and ensure business continuity in today's knowledge-driven economy. Effective knowledge transfer enables organizations to capture critical expertise, facilitate collaborative learning, improve succession planning, and reduce the risks associated with employee turnover. Knowledge Transfer Strategies Training Course equips participants with practical techniques for identifying, documenting, sharing, and sustaining organizational knowledge using modern digital tools, knowledge management systems, and collaborative frameworks that enhance organizational resilience and operational excellence.

The course explores global best practices in knowledge management, organizational learning, digital collaboration, intellectual capital management, mentoring, coaching, and innovation ecosystems. Participants will gain practical skills to design knowledge transfer frameworks, implement effective communication strategies, leverage emerging technologies, and establish continuous learning cultures that improve organizational performance, employee engagement, and long-term competitiveness across public and private sector organizations.

Programme Curriculum

Knowledge Transfer Strategies Training Course

Introduction

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Course Objectives

By the end of this course, participants will be able to:

1. Develop comprehensive knowledge transfer strategies.
2. Strengthen organizational knowledge management systems.
3. Improve institutional knowledge retention.
4. Design succession planning frameworks.
5. Enhance collaborative learning cultures.
6. Apply digital knowledge-sharing technologies.
7. Establish effective mentoring and coaching programs.
8. Improve documentation and knowledge capture processes.
9. Promote innovation through knowledge exchange.
10. Measure knowledge transfer performance using KPIs.
11. Minimize knowledge loss risks.
12. Foster cross-functional collaboration.
13. Build sustainable organizational learning ecosystems.

Organizational Benefits

- Improved organizational knowledge retention.
- Enhanced workforce productivity.
- Stronger succession planning.
- Reduced operational risks.
- Increased employee engagement.
- Faster onboarding processes.
- Improved innovation capacity.
- Better decision-making.
- Enhanced business continuity.
- Sustainable competitive advantage.

Target Audience

- Knowledge Management Professionals
- Human Resource Managers
- Learning and Development Specialists

- Department Managers
- Project Managers
- Operations Managers
- Business Continuity Professionals
- Organizational Development Specialists

Course Duration: 5 days

Course Modules

Module 1: Fundamentals of Knowledge Transfer

- Principles of knowledge transfer
- Types of organizational knowledge
- Knowledge lifecycle management
- Barriers to knowledge sharing
- Knowledge transfer frameworks
- Case Study: NASA Knowledge Management Program

Module 2: Knowledge Capture and Documentation

- Knowledge mapping techniques
- Process documentation methods
- Lessons learned repositories
- Digital documentation tools
- Standard operating procedures
- Case Study: Toyota Production System Knowledge Sharing

Module 3: Knowledge Sharing Strategies

- Communities of practice
- Collaborative learning techniques
- Internal knowledge networks
- Cross-functional collaboration
- Enterprise collaboration platforms
- Case Study: Microsoft Knowledge Sharing Culture

Module 4: Mentoring and Succession Planning

- Mentorship program design
- Coaching methodologies
- Leadership knowledge transfer
- Succession planning strategies

- Talent development planning
- Case Study: IBM Leadership Development Program

Module 5: Digital Knowledge Management Technologies

- Knowledge management systems
- Artificial Intelligence applications
- Cloud collaboration platforms
- Digital repositories
- Knowledge analytics dashboards
- Case Study: Siemens Digital Knowledge Platform

Module 6: Organizational Learning and Innovation

- Learning organization principles
- Innovation through collaboration
- Continuous improvement culture
- Knowledge-driven decision making
- Organizational capability development
- Case Study: Google Learning Organization Practices

Module 7: Measuring Knowledge Transfer Performance

- Knowledge transfer KPIs
- Performance measurement tools
- Knowledge audits
- Evaluation frameworks
- Continuous improvement strategies
- Case Study: Shell Global Knowledge Management

Module 8: Developing a Sustainable Knowledge Transfer Strategy

- Strategic implementation planning
- Governance and policy development
- Risk management approaches
- Stakeholder engagement
- Continuous knowledge improvement
- Case Study: World Bank Knowledge Management Framework

Training Methodology

- Interactive expert-led presentations
- Facilitated group discussions
- Practical workshops and simulations
- Global case study analysis
- Knowledge-sharing exercises
- Digital collaboration platform demonstrations
- Individual and group assignments
- Action planning sessions
- Performance assessments
- Continuous participant feedback

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Online	\$1,000

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Physical	\$1,500
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

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