Operational Risk Governance Practice Training Course

Professional Development Training Course Outline

Category	Corporate Governance	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Operational Risk Governance is a critical discipline for modern organizations seeking to maintain resilience, ensure compliance, and safeguard operational efficiency. As organizations face increasingly complex risk landscapes, understanding the principles of operational risk governance, risk identification, assessment, and mitigation strategies becomes essential. Operational Risk Governance Practice Training Course equips participants with practical skills to establish effective risk frameworks, enhance decision-making processes, and align risk governance with organizational objectives. Through a combination of theoretical insights, real-world case studies, and interactive exercises, participants will develop the expertise required to manage operational risks proactively, reduce exposure to financial and reputational losses, and support sustainable organizational growth.

The course emphasizes emerging trends in operational risk management, including regulatory compliance, technology-driven risk monitoring, and risk culture development. Participants will explore risk governance frameworks, risk appetite setting, risk reporting mechanisms, and key performance indicators for operational risk. By integrating best practices with actionable strategies, the program prepares professionals to navigate regulatory requirements, implement risk control measures, and promote a risk-aware culture. This comprehensive approach ensures that participants are equipped to protect organizational assets, optimize operational processes, and contribute to long-term business continuity.

Programme Curriculum

Operational Risk Governance Practice Training Course

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Course Objectives

By the end of this training course, participants will be able to:

1. Understand the fundamentals of operational risk governance and frameworks.
2. Identify and assess operational risks across various business functions.
3. Develop and implement effective risk policies and procedures.
4. Apply risk appetite and tolerance principles in decision-making.
5. Design operational risk monitoring and reporting mechanisms.
6. Integrate technology for operational risk management and analytics.
7. Conduct scenario analysis and stress testing for operational resilience.
8. Enhance risk culture and awareness across organizational levels.
9. Ensure regulatory compliance and adherence to industry standards.
10. Evaluate the effectiveness of internal controls and mitigation strategies.
11. Develop key risk indicators (KRIs) and performance dashboards.
12. Apply lessons from real-world case studies to operational risk practices.
13. Strengthen organizational capacity to respond to operational crises.

Organizational Benefits

- Strengthened operational risk culture
- Improved regulatory compliance and reporting
- Enhanced decision-making with risk data insights
- Reduced operational losses and financial exposure
- Increased operational resilience and crisis preparedness
- Development of skilled risk professionals
- Better alignment of risk strategy with organizational goals
- Optimized internal controls and mitigation measures

Target Audiences

1. Risk managers
2. Compliance officers
3. Internal auditors
4. Operational managers
5. Chief Risk Officers
6. Financial controllers
7. Regulatory affairs professionals
8. Business continuity planners

Course Duration: 10 days

Course Modules

Module 1: Introduction to Operational Risk Governance

- Principles of operational risk governance
- Overview of risk frameworks and standards
- Roles and responsibilities in risk management
- Risk culture and ethical considerations
- Case study: Operational risk failure in financial institutions
- Interactive exercise: Risk mapping

Module 2: Risk Identification and Assessment

- Techniques for identifying operational risks
- Risk categorization and prioritization
- Impact and likelihood assessment
- Risk registers and documentation
- Real-world example: Supply chain disruption
- Group activity: Risk assessment simulation

Module 3: Risk Appetite and Tolerance

- Defining organizational risk appetite
- Setting risk thresholds and limits
- Aligning risk appetite with strategy
- Monitoring and reviewing tolerance levels
- Case study: Bank’s risk appetite framework
- Exercise: Developing risk appetite statements

Module 4: Risk Policies and Procedures

- Developing operational risk policies

- Procedure documentation and compliance
- Policy communication strategies
- Policy review and updates
- Case study: Policy gaps in operational risk control
- Workshop: Drafting a risk policy

Module 5: Risk Monitoring and Reporting

- Establishing monitoring systems
- Key risk indicators and dashboards
- Reporting to management and regulators
- Continuous risk review practices
- Case study: Reporting failures in an energy company
- Activity: Building KRIs for a department

Module 6: Internal Controls and Mitigation

- Designing effective control frameworks
- Control testing and validation
- Mitigation strategies and contingency planning
- Auditing and assessment techniques
- Case study: Internal control breach
- Simulation: Control effectiveness assessment

Module 7: Scenario Analysis and Stress Testing

- Scenario planning techniques
- Stress testing operational risks
- Analyzing extreme events
- Preparing response strategies
- Case study: Operational crisis scenario
- Exercise: Designing stress test simulations

Module 8: Technology in Operational Risk

- Risk management software tools
- Data analytics for risk assessment
- Automation in risk monitoring
- Emerging technologies and AI in risk
- Case study: Technology failure in risk reporting
- Hands-on session: Using a risk analytics tool

Module 9: Regulatory Compliance

- Understanding global regulatory requirements
- Compliance frameworks and audits
- Risk reporting to regulators
- Enforcement and penalties for non-compliance
- Case study: Regulatory breach in banking sector
- Group discussion: Compliance checklist creation

Module 10: Risk Culture and Awareness

- Building a risk-aware organization
- Employee engagement in risk governance
- Training and communication strategies
- Measuring risk culture effectiveness
- Case study: Cultural failure in operational risk
- Activity: Risk culture assessment survey

Module 11: Key Risk Indicators (KRIs)

- Defining and selecting KRIs
- Thresholds and escalation procedures
- KRI dashboards and reporting
- Continuous monitoring and review
- Case study: KRI implementation failure
- Workshop: Developing KRI dashboard

Module 12: Crisis Management and Response

- Operational crisis management principles
- Incident response planning
- Communication during crises
- Post-crisis review and learning
- Case study: Crisis handling in healthcare operations
- Exercise: Crisis response simulation

Module 13: Audit and Assurance

- Internal and external audits
- Risk control self-assessment
- Assurance reporting

- Auditing operational risk processes
- Case study: Audit findings in risk management
- Workshop: Conducting a risk audit

Module 14: Emerging Trends in Operational Risk

- Technology-driven risk monitoring
- Cybersecurity risks
- ESG (Environmental, Social, Governance) risks
- Global regulatory trends
- Case study: ESG risk implementation in finance
- Group activity: Risk trend analysis

Module 15: Capstone Project and Case Studies

- Integrative operational risk assessment
- Developing risk mitigation plans
- Presenting risk strategies to management
- Peer review and feedback
- Case study: Multi-industry operational risk review
- Capstone exercise: Comprehensive risk governance plan

Training Methodology

- Interactive lectures and presentations
- Group discussions and breakout sessions
- Hands-on exercises and simulations
- Real-world case studies and problem-solving
- Role-playing and scenario analysis
- Capstone project for integrative learning

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.
f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

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