PPP Crisis Management Training Course

Professional Development Training Course Outline

Category	General Training	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Public-Private Partnerships Crisis Management Training Course equips professionals with advanced crisis preparedness, risk intelligence, business continuity, stakeholder coordination, emergency response, and resilience strategies for complex public-private partnership environments. The course develops practical capabilities for identifying emerging threats, assessing operational disruptions, managing contractual crises, protecting critical infrastructure, and sustaining service delivery during financial, political, legal, technological, environmental, and reputational emergencies.

The programme integrates strategic crisis leadership, public-private partnership governance, crisis communication, incident command, scenario planning, recovery management, digital resilience, and stakeholder engagement. Participants examine international public-private partnership experiences and apply proven crisis management frameworks to strengthen institutional resilience, protect investments, maintain public confidence, and accelerate recovery from disruptive events.

Programme Curriculum

Public-Private Partnerships Crisis Management Training Course

Introduction

Public-Private Partnerships Crisis Management Training Course equips professionals with advanced crisis preparedness, risk intelligence, business continuity, stakeholder coordination, emergency response, and resilience strategies for complex public-private partnership environments. The course develops practical capabilities for identifying emerging threats, assessing operational disruptions, managing contractual crises, protecting critical infrastructure, and sustaining service delivery during financial, political, legal, technological, environmental, and reputational emergencies.

The programme integrates strategic crisis leadership, public-private partnership governance, crisis communication, incident command, scenario planning, recovery management, digital resilience, and

stakeholder engagement. Participants examine international public-private partnership experiences and apply proven crisis management frameworks to strengthen institutional resilience, protect investments, maintain public confidence, and accelerate recovery from disruptive events.

Course Objectives

By the end of this course, participants will be able to:

1. Apply advanced public-private partnership crisis management and resilience frameworks.
2. Identify emerging operational, financial, legal, political, and reputational threats.
3. Conduct crisis risk assessment, risk intelligence, and vulnerability analysis.
4. Develop effective emergency preparedness and business continuity strategies.
5. Strengthen crisis leadership, decision-making, and incident command capabilities.
6. Design strategic crisis communication and stakeholder engagement plans.
7. Manage contractual, financial, and performance crises effectively.
8. Apply scenario planning, stress testing, and crisis simulation techniques.
9. Strengthen digital infrastructure, cybersecurity, and technology resilience.
10. Coordinate government, private-sector, community, and emergency-response stakeholders.
11. Develop recovery, reconstruction, and post-crisis improvement strategies.
12. Integrate environmental, climate, health, and infrastructure resilience considerations.
13. Establish measurable public-private partnership crisis governance and monitoring systems.

Organizational Benefits

- Strengthened public-private partnership crisis preparedness and resilience.
- Faster and more coordinated emergency decision-making.
- Improved protection of critical infrastructure and essential services.
- Reduced financial, operational, contractual, and reputational exposure.
- Stronger stakeholder confidence and crisis communication.
- Enhanced business continuity and disaster recovery capabilities.
- Better management of emerging and systemic risks.
- Improved cybersecurity and technology resilience.
- More effective recovery and post-crisis learning.
- Stronger crisis governance, accountability, and organizational performance.

Target Audiences

1. Public-private partnership professionals and programme managers
2. Government officials and public-sector administrators
3. Infrastructure and project managers
4. Risk, compliance, and business continuity professionals
5. Legal, contract, and procurement specialists
6. Financial and investment professionals
7. Emergency management and security professionals
8. Consultants, advisers, and private-sector executives

Course Duration: 5 days

Course Modules

Module 1: Public-Private Partnership Crisis Management Foundations

- Crisis concepts, principles, lifecycle, and resilience frameworks
- Public-private partnership crisis governance structures
- Crisis typologies and disruption drivers
- Roles and responsibilities during major emergencies
- Crisis readiness maturity assessment
- Global case study: London Underground public-private partnership challenges

Module 2: Crisis Risk Assessment and Early-Warning Systems

- Crisis risk identification and vulnerability mapping
- Risk intelligence, indicators, and early-warning mechanisms
- Quantitative and qualitative crisis assessment
- Risk registers, heat maps, and escalation thresholds
- Emerging threats and horizon scanning
- Global case study: Japan infrastructure disaster preparedness

Module 3: Crisis Leadership and Decision-Making

- Strategic crisis leadership and executive decision-making
- Incident command and crisis management teams
- Decision-making under uncertainty and pressure
- Escalation protocols and authority structures
- Leadership communication during emergencies
- Global case study: United Kingdom emergency infrastructure coordination

Module 4: Business Continuity and Service Resilience

- Business continuity management for public-private partnerships
- Critical service prioritisation and continuity planning
- Disaster recovery and operational resilience
- Alternative suppliers, resources, and contingency arrangements
- Recovery time objectives and resilience testing
- Global case study: Singapore critical infrastructure resilience

Module 5: Crisis Communication and Stakeholder Management

- Crisis communication strategies and protocols
- Stakeholder mapping and engagement
- Media relations and public information management
- Misinformation, reputation, and trust management
- Government-private sector-community coordination
- Global case study: Flint water crisis communication lessons

Module 6: Financial, Contractual, and Performance Crises

- Financial stress, revenue disruption, and liquidity risks
- Contractual disputes and crisis escalation
- Renegotiation, relief mechanisms, and performance management
- Force majeure and exceptional-event provisions
- Financial recovery and investment protection
- Global case study: European public-private partnership financial restructuring

Module 7: Cybersecurity, Technology, and Infrastructure Crises

- Cyber crisis preparedness and response
- Digital infrastructure and operational technology resilience
- Data protection, cyber incident escalation, and recovery
- Technology failure and critical infrastructure disruption
- Cybersecurity crisis communication and coordination
- Global case study: Colonial Pipeline cyber incident

Module 8: Crisis Recovery, Reconstruction, and Continuous Improvement

- Post-crisis recovery and reconstruction planning
- Root-cause analysis and lessons learned
- Crisis performance evaluation and after-action reviews
- Resilience improvement and institutional learning
- Crisis recovery metrics and continuous improvement
- Global case study: Christchurch infrastructure recovery

Training Methodology

- Instructor-led presentations and interactive expert discussions.
- Practical workshops using public-private partnership crisis scenarios.
- Global case-study analysis and comparative international benchmarking.
- Crisis simulations, tabletop exercises, and incident-response drills.
- Group exercises, risk assessments, and crisis planning activities.
- Role-play exercises covering leadership, communication, and stakeholder coordination.
- Practical development of crisis response and business continuity plans.

- Facilitated peer learning, feedback, and action-planning sessions.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com