PPP Operational Risk Management Training Course

Professional Development Training Course Outline

Category	General Training	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Public-Private Partnership Operational Risk Management Training Course provides a practical and strategic framework for identifying, assessing, mitigating, monitoring, and reporting operational risks across the full Public-Private Partnerships project lifecycle. The course examines PPP operational risk management, risk governance, enterprise risk management, risk identification, risk assessment, risk controls, business continuity, resilience, contract management, compliance, performance monitoring, and risk-based decision-making. Participants will develop practical capabilities to manage operational disruptions while protecting public value, private-sector investment, service quality, project performance, and long-term PPP sustainability.

The course integrates international Public-Private Partnership frameworks, risk management standards, scenario analysis, key risk indicators, control assurance, crisis management, stakeholder coordination, and emerging digital risk practices. Through practical exercises and global case studies, participants will examine operational failures, infrastructure disruptions, governance weaknesses, contractor risks, technology risks, and business continuity challenges. The program equips professionals to build resilient PPP operating models, strengthen risk ownership, improve accountability, and support informed strategic decisions throughout the PPP lifecycle.

Programme Curriculum

Public-Private Partnership Operational Risk Management Training Course

Introduction

Public-Private Partnership Operational Risk Management Training Course provides a practical and strategic framework for identifying, assessing, mitigating, monitoring, and reporting operational risks across the full Public-Private Partnerships project lifecycle. The course examines PPP operational risk management, risk governance, enterprise risk management, risk identification, risk assessment, risk controls, business continuity,

resilience, contract management, compliance, performance monitoring, and risk-based decision-making. Participants will develop practical capabilities to manage operational disruptions while protecting public value, private-sector investment, service quality, project performance, and long-term PPP sustainability.

The course integrates international Public-Private Partnership frameworks, risk management standards, scenario analysis, key risk indicators, control assurance, crisis management, stakeholder coordination, and emerging digital risk practices. Through practical exercises and global case studies, participants will examine operational failures, infrastructure disruptions, governance weaknesses, contractor risks, technology risks, and business continuity challenges. The program equips professionals to build resilient PPP operating models, strengthen risk ownership, improve accountability, and support informed strategic decisions throughout the PPP lifecycle.

Course Objectives

1. Develop advanced PPP operational risk management capabilities.
2. Apply enterprise risk management and risk governance frameworks.
3. Identify operational risks across the PPP project lifecycle.
4. Conduct structured risk assessment and prioritization.
5. Design effective operational risk controls and mitigation strategies.
6. Strengthen business continuity and organizational resilience.
7. Apply risk-based performance monitoring and reporting.
8. Improve PPP contract risk allocation and control mechanisms.
9. Manage compliance, regulatory, and governance risks.
10. Address technology, cybersecurity, and digital operational risks.
11. Strengthen crisis management and incident response.
12. Apply key risk indicators and risk analytics for decision-making.
13. Develop integrated operational risk management frameworks for sustainable Public-Private Partnership delivery.

Organizational Benefits

- Stronger operational resilience and business continuity.
- Improved risk identification and early-warning capabilities.
- Better allocation and management of PPP operational risks.
- Enhanced governance, compliance, and accountability.
- Reduced operational losses, disruptions, and project delays.
- Improved contract and service-performance management.
- Stronger stakeholder confidence and institutional credibility.
- Better protection of public assets and private investment.
- More effective crisis preparedness and response.
- Improved long-term PPP project sustainability.

Target Audiences

1. PPP directors, managers, and project officers.
2. Government and public-sector infrastructure professionals.

3. Private-sector PPP executives and project managers.
4. Risk, compliance, audit, and governance professionals.
5. Legal and contract management specialists.
6. Infrastructure finance and investment professionals.
7. Consultants, advisers, and transaction specialists.
8. Operations, resilience, and business continuity professionals.

Course Duration: 5 days

Course Modules

Module 1: Foundations of Public-Private Partnership Operational Risk Management

- Principles and terminology of Public-Private Partnership operational risk.
- PPP lifecycle risk exposure and operational dependencies.
- Risk governance, ownership, accountability, and oversight.
- Operational risk appetite and tolerance frameworks.
- Risk registers and risk classification.
- Global case study: London Underground Public-Private Partnership.

Module 2: Operational Risk Identification and Assessment

- Risk identification techniques and structured risk workshops.
- Probability, impact, velocity, and risk scoring.
- Risk matrices, heat maps, and prioritization.
- Root-cause analysis and risk interdependencies.
- Emerging and interconnected operational risks.
- Global case study: Queensland Health Payroll System PPP-related risks.

Module 3: Risk Allocation and Contract Management

- Principles of PPP risk allocation and transfer.
- Operational obligations and performance requirements.
- Service-level agreements and performance indicators.
- Contractual controls, incentives, and penalties.
- Managing contractor and subcontractor operational risks.
- Global case study: Sydney Airport Link operational risk management.

Module 4: Operational Controls and Risk Mitigation

- Preventive, detective, and corrective controls.
- Control design, testing, assurance, and remediation.
- Operational procedures and control self-assessment.

- Key risk indicators and early-warning systems.
- Residual risk and mitigation planning.
- Global case study: Canadian infrastructure PPP control frameworks.

Module 5: Business Continuity, Resilience, and Crisis Management

- Business continuity planning for PPP infrastructure.
- Critical services, dependencies, and recovery priorities.
- Incident response and crisis escalation frameworks.
- Disaster recovery and operational resilience.
- Emergency communication and stakeholder coordination.
- Global case study: Australian infrastructure resilience during major disruptions.

Module 6: Technology, Cybersecurity, and Emerging Operational Risks

- Digital transformation and technology-related operational risks.
- Cybersecurity risks affecting PPP infrastructure.
- Data protection, systems resilience, and third-party technology risks.
- Artificial intelligence and automation risk considerations.
- Emerging climate, environmental, and supply-chain risks.
- Global case study: United Kingdom critical infrastructure cybersecurity practices.

Module 7: Monitoring, Reporting, and Risk-Based Decision-Making

- Operational risk dashboards and management reporting.
- Key performance indicators and key risk indicators.
- Risk trends, analytics, and predictive monitoring.
- Escalation, reporting, and governance committees.
- Continuous improvement and lessons-learned mechanisms.
- Global case study: European transport PPP performance monitoring.

Module 8: Integrated PPP Operational Risk Management Framework

- Developing an integrated operational risk framework.
- Risk policies, procedures, roles, and responsibilities.
- Risk assurance and independent review.
- Embedding risk culture across PPP organizations.
- Strategic risk-informed decision-making and sustainability.
- Global case study: Singapore infrastructure PPP governance and resilience practices.

Training Methodology

- Instructor-led presentations and interactive discussions.
- Practical PPP operational risk assessment exercises.
- Global case studies and real-world scenario analysis.
- Group workshops, simulations, and risk-mapping activities.
- Contract and risk-register analysis.
- Crisis management and business continuity exercises.
- Peer learning, experience sharing, and facilitated problem-solving.
- Practical development of an integrated PPP operational risk framework.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com