Refugee and Displacement Program M&E Training Course

Professional Development Training Course Outline

Category	Monitoring and Evaluation	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Refugee and Displacement Program M&E Training Course is designed to equip humanitarian professionals with cutting-edge tools and practical knowledge to enhance program effectiveness, accountability, and impact in refugee and displacement contexts. This training emphasizes data-driven decision-making, evidence-based program design, performance tracking, and adaptive management to respond efficiently to the dynamic needs of displaced populations. Participants will gain competencies in quantitative and qualitative M&E techniques, real-time data collection, program impact assessment, and humanitarian reporting frameworks, ensuring interventions are sustainable, equitable, and aligned with international standards.

As global displacement crises continue to rise, there is an urgent need for skilled M&E practitioners who can navigate complex operational environments, optimize resource allocation, and strengthen humanitarian accountability and protection. This course integrates case studies from real-world refugee camps, urban displacement settings, and emergency response scenarios, enabling participants to apply practical solutions to real-life challenges. The curriculum blends interactive workshops, scenario-based exercises, and participatory learning to foster a hands-on understanding of monitoring tools, reporting systems, and evaluation methodologies tailored for refugee and displaced populations.

Programme Curriculum

Refugee and Displacement Program M&E Training Course

Introduction

Refugee and Displacement Program M&E Training Course is designed to equip humanitarian professionals with cutting-edge tools and practical knowledge to enhance program effectiveness, accountability, and impact in

refugee and displacement contexts. This training emphasizes data-driven decision-making, evidence-based program design, performance tracking, and adaptive management to respond efficiently to the dynamic needs of displaced populations. Participants will gain competencies in quantitative and qualitative M&E techniques, real-time data collection, program impact assessment, and humanitarian reporting frameworks, ensuring interventions are sustainable, equitable, and aligned with international standards.

As global displacement crises continue to rise, there is an urgent need for skilled M&E practitioners who can navigate complex operational environments, optimize resource allocation, and strengthen humanitarian accountability and protection. This course integrates case studies from real-world refugee camps, urban displacement settings, and emergency response scenarios, enabling participants to apply practical solutions to real-life challenges. The curriculum blends interactive workshops, scenario-based exercises, and participatory learning to foster a hands-on understanding of monitoring tools, reporting systems, and evaluation methodologies tailored for refugee and displaced populations.

Course Duration

10 days

Course Objectives

By the end of this course, participants will be able to:

1. Understand the fundamentals of refugee and displacement program M&E.
2. Apply data collection tools and digital platforms for refugee program monitoring.
3. Design and implement effective performance indicators and metrics.
4. Conduct baseline, midline, and endline evaluations in displacement contexts.
5. Integrate gender-sensitive and inclusive M&E practices.
6. Utilize geospatial and mobile technology for displacement tracking.
7. Analyze and interpret quantitative and qualitative humanitarian data.
8. Develop evidence-based recommendations for policy and program improvement.
9. Apply risk assessment and mitigation strategies in fragile settings.
10. Strengthen accountability, transparency, and ethical standards in program implementation.
11. Conduct impact evaluations for refugee interventions.
12. Leverage real-time monitoring and feedback systems to inform decision-making.
13. Produce high-quality reports and dashboards for donors, stakeholders, and communities.

Target Audience

1. Humanitarian program managers
2. Monitoring and Evaluation officers
3. Refugee camp coordinators
4. Policy analysts in humanitarian settings
5. Data analysts and research assistants
6. International NGOs and UN agency staff
7. Government officials working in displacement response
8. Students and researchers in humanitarian studies

Course Modules

Module 1: Introduction to Refugee and Displacement M&E

- Overview of refugee crises and displacement dynamics

- Key M&E concepts and principles in humanitarian settings
- Humanitarian accountability frameworks
- Case study: Syrian refugee camps in Jordan
- Mapping program stakeholders

Module 2: Data Collection Methods

- Quantitative vs qualitative data collection
- Digital surveys and mobile data collection
- Observation and participatory tools
- Case study: Mobile data collection in Rohingya camps
- Designing survey instruments

Module 3: Designing Performance Indicators

- Key performance indicators (KPIs) for refugee programs
- SMART indicators and outcome mapping
- Gender and age-sensitive indicators
- Case study: UNHCR water and sanitation program evaluation
- Developing KPIs for a mock refugee camp

Module 4: Baseline, Midline, and Endline Evaluations

- Purpose and methodology of baseline studies
- Midline and endline evaluation strategies
- Sampling techniques in displaced populations
- Case study: Education program impact in Dadaab, Kenya
- Drafting a baseline evaluation plan

Module 5: Data Analysis and Interpretation

- Quantitative data analysis using Excel and SPSS
- Qualitative data coding and thematic analysis
- Visualization techniques for humanitarian reporting
- Case study: Nutrition program assessment in South Sudan
- Creating data dashboards

Module 6: Gender-Sensitive M&E

- Integrating gender equality into M&E frameworks
- Assessing protection risks for vulnerable populations
- Tools for inclusive program evaluation
- Case study: Women-led initiatives in refugee camps
- Gender-sensitive indicator development

Module 7: Geospatial Tools and Technology

- GIS mapping for displacement tracking
- Satellite imagery and drone data integration
- Mobile apps for field monitoring
- Case study: Mapping informal settlements in Uganda
- Designing a geospatial monitoring plan

Module 8: Risk Assessment and Mitigation

- Identifying program risks in humanitarian contexts
- Risk prioritization and mitigation strategies
- Safety and ethical considerations for field teams
- Case study: Security risk assessment in conflict zones
- Developing a risk mitigation plan

Module 9: Real-Time Monitoring Systems

- Early warning and feedback mechanisms
- Real-time data dashboards for decision-making
- Participatory monitoring with community engagement
- Case study: Mobile reporting in refugee settlements
- Building a live monitoring dashboard

Module 10: Impact Evaluation Techniques

- Evaluating program outcomes and impact
- Experimental and quasi-experimental designs
- Attribution vs contribution analysis
- Case study: Education outcomes for displaced children in Lebanon
- Designing an impact evaluation framework

Module 11: Reporting and Visualization

- Best practices for humanitarian reporting
- Dashboard creation and visual storytelling
- Communicating findings to stakeholders
- Case study: UNHCR donor report preparation
- Drafting a program evaluation report

Module 12: Ethical Standards and Accountability

- Ethics in refugee and displacement research
- Confidentiality and informed consent
- Humanitarian accountability standards
- Case study: Ethical dilemmas in refugee health programs
- Developing an accountability framework

Module 13: Adaptive Management

- Linking M&E results to program improvement
- Decision-making based on evidence
- Learning loops and adaptive strategies
- Case study: Nutrition program adaptations in Ethiopia
- Adaptive management simulation

Module 14: Donor Reporting and Compliance

- Meeting donor expectations and reporting standards
- Key compliance indicators for funding agencies

- Case study: UNHCR funding compliance report
- Designing a donor-ready evaluation report
- KPI alignment with donor priorities

Module 15: Capstone Project & Practical Application

- Integrating all learned M&E tools
- Developing a full program M&E plan
- Group presentation of findings
- Case study: Comprehensive evaluation of multi-sector refugee program
- Real-time feedback on project implementation

Training Methodology

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com