Refugee Status Determination (RSD) Procedures Training Course

Professional Development Training Course Outline

Category	Migration and Refugee	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Refugee Status Determination (RSD) procedures are critical components of international protection, ensuring that individuals fleeing persecution receive the protection they need under international law. Refugee Status Determination (RSD) Procedures Training Course equips participants with comprehensive knowledge of asylum processes, legal frameworks, and interview techniques to enhance accurate and fair decision-making. Through practical case studies, interactive discussions, and expert-led sessions, participants gain skills necessary to navigate complex RSD cases effectively.

The course emphasizes evidence-based approaches, ethical considerations, and culturally sensitive practices. By integrating the latest trends in refugee protection, policy updates, and digital case management systems, the program ensures participants remain proficient in implementing international standards while addressing emerging challenges. This RSD training is designed to strengthen organizational capacity, improve operational efficiency, and promote the protection of refugee rights globally.

Programme Curriculum

Refugee Status Determination (RSD) Procedures Training Course

Introduction

Refugee Status Determination (RSD) procedures are critical components of international protection, ensuring that individuals fleeing persecution receive the protection they need under international law. Refugee Status Determination (RSD) Procedures Training Course equips participants with comprehensive knowledge of asylum processes, legal frameworks, and interview techniques to enhance accurate and fair decision-making. Through practical case studies, interactive discussions, and expert-led sessions, participants gain skills necessary to navigate complex RSD cases effectively.

The course emphasizes evidence-based approaches, ethical considerations, and culturally sensitive practices. By integrating the latest trends in refugee protection, policy updates, and digital case management systems, the program ensures participants remain proficient in implementing international standards while addressing emerging challenges. This RSD training is designed to strengthen organizational capacity, improve operational efficiency, and promote the protection of refugee rights globally.

Course Objectives

1. Understand international legal frameworks governing refugee protection and asylum procedures.
2. Develop advanced skills in conducting structured refugee interviews.
3. Analyze evidence effectively to support credible claim assessments.
4. Identify patterns of persecution and protection needs in diverse populations.
5. Implement culturally sensitive and trauma-informed interviewing techniques.
6. Apply best practices for documentation and case management.
7. Understand country-of-origin information and its application in decision-making.
8. Navigate complex legal, social, and procedural challenges in RSD.
9. Recognize and mitigate potential biases in refugee status assessments.
10. Integrate digital tools and databases for efficient RSD processes.
11. Enhance reporting, decision drafting, and communication skills.
12. Promote ethical standards and accountability in refugee case handling.
13. Strengthen organizational policies and procedures for effective RSD outcomes.

Organizational Benefits

- Improved accuracy and consistency in refugee status decisions.
- Enhanced organizational compliance with international protection standards.
- Reduced procedural errors and increased efficiency in case handling.
- Strengthened staff capacity and professional development.
- Improved credibility and reputation in refugee protection operations.
- Enhanced ability to manage complex and sensitive cases.
- Integration of technology for streamlined case management.
- Stronger alignment with donor and regulatory requirements.
- Increased cultural competence and trauma-informed practices.
- Promotion of ethical, transparent, and accountable RSD procedures.

Target Audiences

1. Refugee status determination officers.
2. Legal and protection officers in humanitarian organizations.
3. Asylum caseworkers and adjudicators.
4. Government officials handling asylum claims.
5. NGO staff involved in refugee assistance programs.
6. International protection monitors and field staff.
7. Policy advisors in migration and refugee affairs.
8. Social workers and psychologists supporting refugee populations.

Course Duration: 5 days

Course Modules

Module 1: Introduction to RSD Procedures

- Overview of refugee protection principles and frameworks.
- History and evolution of asylum systems worldwide.
- Understanding the 1951 Refugee Convention and 1967 Protocol.
- Key stakeholders and their roles in RSD.
- Ethical considerations in refugee protection.
- Case Study: Analysis of a complex refugee claim scenario.

Module 2: Legal Frameworks and International Standards

- National and international legal instruments.
- UNHCR guidelines on refugee status determination.
- Rights and obligations of asylum seekers.
- Application of non-refoulement principle.
- Common legal challenges in refugee claims.
- Case Study: Applying legal frameworks to real-world scenarios.

Module 3: Refugee Interview Techniques

- Principles of effective interviewing.
- Structuring interviews for accuracy and efficiency.
- Identifying indicators of credibility.
- Trauma-informed communication strategies.
- Recording and documenting interviews accurately.
- Case Study: Conducting a simulated refugee interview.

Module 4: Evidence Assessment and Analysis

- Types of evidence in refugee claims.
- Verification of documentation and testimonies.
- Handling inconsistent or conflicting information.
- Risk assessment and decision-making tools.
- Evaluating cultural and social context.
- Case Study: Evidence analysis in a disputed claim.

Module 5: Country-of-Origin Information and Risk Assessment

- Sources of country-of-origin information.
- Evaluating political, social, and cultural risks.
- Determining credibility of external reports.
- Using COI in decision-making processes.
- Identifying trends in persecution and discrimination.
- Case Study: Integrating COI in a complex claim.

Module 6: Decision Writing and Reporting

- Drafting clear and concise decisions.
- Communicating findings to stakeholders.
- Standardized reporting templates.
- Managing appeal and review processes.
- Documentation for internal and external audits.
- Case Study: Writing a decision based on a multifaceted case.

Module 7: Digital Tools and Case Management Systems

- Overview of digital RSD platforms.
- Data entry and case tracking techniques.
- Privacy and confidentiality considerations.
- Generating reports and analytics.
- Integrating digital tools into workflow.
- Case Study: Using a case management system for RSD.

Module 8: Ethics, Bias, and Quality Assurance

- Identifying and mitigating bias in assessments.
- Ensuring transparency and accountability.
- Maintaining professional integrity and ethical standards.
- Continuous quality improvement practices.
- Peer review and feedback mechanisms.
- Case Study: Addressing ethical dilemmas in refugee claims.

Training Methodology

- Interactive lectures and multimedia presentations.
- Group discussions and scenario-based exercises.
- Role-playing refugee interviews and assessments.
- Hands-on case studies and practical exercises.
- Peer feedback and guided evaluations.
- Assessment quizzes and knowledge checks.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com