Scrum Master Certification Prep Training Course

Professional Development Training Course Outline

Category	Project Management	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Scrum Master Certification Prep Training Course is designed to provide professionals with a comprehensive understanding of Agile project management principles, Scrum frameworks, and effective team facilitation techniques. Participants will gain practical knowledge to lead Scrum teams, manage project backlogs, and ensure the successful delivery of high-quality products. This course emphasizes real-world applications, interactive learning, and industry-relevant case studies to strengthen participants' ability to drive efficiency, collaboration, and innovation in dynamic business environments.

Through this course, learners will master essential skills such as sprint planning, daily stand-ups, Scrum ceremonies, risk management, and stakeholder engagement. Emphasis is placed on cultivating leadership qualities, problem-solving capabilities, and adaptive thinking to navigate complex project challenges. By integrating trending practices in Agile methodologies, this training ensures participants are well-prepared for the Scrum Master certification exam while also enhancing organizational productivity and team performance.

Programme Curriculum

Scrum Master Certification Prep Training Course

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Course Objectives

By the end of this training course, participants will be able to:

1. Understand Agile principles and Scrum framework fundamentals.
2. Facilitate Scrum ceremonies effectively, including sprint planning and retrospectives.
3. Develop, prioritize, and manage product backlogs efficiently.
4. Apply risk management strategies in Agile projects.
5. Enhance team collaboration and communication within Scrum teams.
6. Implement practical techniques for removing project impediments.
7. Align project outcomes with business objectives using Agile metrics.
8. Prepare confidently for Scrum Master certification exams.
9. Strengthen servant leadership and coaching skills for Scrum teams.
10. Integrate Agile tools and software for project tracking and reporting.
11. Handle stakeholder expectations and ensure transparent communication.
12. Drive continuous improvement through iterative feedback and metrics.
13. Analyze real-world case studies to apply Scrum principles effectively.

Organizational Benefits

- Improved team productivity and efficiency in project delivery
- Enhanced cross-functional collaboration
- Reduced project risks and bottlenecks
- Increased stakeholder satisfaction through transparent communication
- Stronger alignment of projects with business goals
- Accelerated project timelines with iterative planning
- Improved employee engagement and team morale
- Better decision-making through Agile metrics
- Higher success rates in achieving project deliverables
- Stronger readiness for industry-recognized certifications

Target Audiences

- Project Managers seeking Scrum expertise
- Agile Coaches and Scrum Practitioners
- Team Leads and Product Owners
- IT Professionals involved in Agile projects
- Business Analysts supporting Scrum teams
- Software Developers and QA Engineers
- Professionals preparing for Scrum Master Certification

- Executives and Managers overseeing Agile transformations

Course Duration: 10 days

Course Modules

Module 1: Introduction to Agile and Scrum

- Overview of Agile methodologies
- Scrum framework essentials
- Agile principles and values
- Benefits of Scrum in modern organizations
- Case Study: Successful Agile adoption in a multinational firm
- Interactive exercise: Scrum simulation

Module 2: Scrum Roles and Responsibilities

- Responsibilities of Scrum Master, Product Owner, and Team
- Role alignment with Agile principles
- Collaboration and communication strategies
- Managing conflicts within Scrum teams
- Case Study: Role clarity driving project success
- Role-playing activity: Team scenario exercise

Module 3: Product Backlog Management

- Creating and prioritizing backlog items
- User stories and acceptance criteria
- Backlog grooming techniques
- Estimation and sizing practices
- Case Study: Effective backlog management in software development
- Group exercise: Prioritization exercise

Module 4: Sprint Planning and Execution

- Sprint planning process and best practices
- Defining sprint goals and deliverables
- Timeboxing and resource allocation
- Tracking progress with Agile metrics
- Case Study: Sprint planning optimization
- Hands-on exercise: Sprint planning simulation

Module 5: Daily Scrum and Progress Tracking

- Conducting effective daily stand-ups
- Monitoring sprint progress
- Visual management tools like Scrum boards
- Identifying and resolving impediments
- Case Study: Improving team productivity with daily Scrum
- Interactive activity: Daily stand-up role-play

Module 6: Sprint Review and Retrospective

- Conducting sprint reviews for stakeholders
- Retrospective techniques for continuous improvement
- Gathering feedback for iterative growth
- Implementing action plans post-retrospective
- Case Study: Retrospective-led process improvements
- Group exercise: Retrospective simulation

Module 7: Agile Metrics and Reporting

- Key performance indicators for Scrum teams
- Tracking velocity, burndown, and cycle time
- Reporting progress to stakeholders
- Leveraging metrics for continuous improvement
- Case Study: Metrics-driven decision-making
- Practical exercise: Metrics analysis

Module 8: Risk and Change Management in Scrum

- Identifying project risks in Agile environments
- Change management strategies
- Mitigating risks without impacting velocity
- Communicating changes effectively to stakeholders
- Case Study: Managing risk in high-stakes projects
- Scenario exercise: Risk assessment

Module 9: Servant Leadership and Coaching

- Principles of servant leadership in Scrum
- Coaching team members for performance improvement
- Conflict resolution and team motivation

- Building a high-performance Scrum culture
- Case Study: Transforming teams through servant leadership
- Role-playing exercise: Coaching session

Module 10: Scaling Scrum for Large Projects

- Techniques for multi-team Scrum implementation
- Coordination of multiple Scrum teams
- Managing dependencies and integration challenges
- Scaling frameworks like SAFe and LeSS
- Case Study: Scaling Scrum in enterprise-level projects
- Group discussion: Scaling strategy planning

Module 11: Agile Tools and Software

- Introduction to popular Agile tools
- Using Jira, Trello, and other Scrum software
- Reporting and monitoring with digital tools
- Integrating tools with project workflow
- Case Study: Successful tool adoption in Agile projects
- Hands-on exercise: Tool usage practice

Module 12: Stakeholder Management in Scrum

- Identifying and prioritizing stakeholders
- Effective communication strategies
- Engaging stakeholders throughout project cycles
- Balancing expectations and deliverables
- Case Study: Stakeholder alignment success story
- Simulation activity: Stakeholder engagement exercise

Module 13: Continuous Improvement Practices

- Kaizen and iterative improvement principles
- Retrospectives as a tool for growth
- Incorporating feedback into future sprints
- Agile maturity assessments
- Case Study: Continuous improvement in action
- Group exercise: Improvement plan creation

Module 14: Preparing for Scrum Master Certification

- Exam structure and requirements
- Key topics and question types
- Study techniques and practice exercises
- Time management for exam preparation
- Case Study: Successful certification journey
- Mock exam simulation

Module 15: Real-World Scrum Implementation Case Studies

- Multiple industry case studies (IT, Finance, Healthcare)
- Lessons learned and best practices
- Overcoming common challenges
- Measuring project success in Scrum
- Group discussion: Applying lessons learned
- Case Study: Comprehensive project simulation

Training Methodology

- Instructor-led interactive sessions
- Hands-on exercises and group activities
- Role-playing and scenario-based learning
- Real-world case study discussions
- Mock exams and practice tests
- Agile tool demonstrations and practical usage

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.
f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

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