Social License to Operate (SLO) in Mining Training Course

Professional Development Training Course Outline

Category	General Training	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

The mining industry is undergoing rapid transformation driven by ESG compliance, stakeholder activism, sustainability governance, climate accountability, Indigenous engagement, social impact management, human rights due diligence, and responsible mining practices. A strong Social License to Operate (SLO) has become a critical success factor for mining companies seeking operational continuity, investment security, community trust, regulatory compliance, and long-term profitability. Organizations that fail to secure community acceptance face operational disruptions, reputational damage, legal disputes, protests, environmental liabilities, and project delays. Social License to Operate (SLO) in Mining Training Course equips professionals with practical tools, global frameworks, and innovative engagement strategies to build resilient relationships between mining companies, governments, investors, NGOs, Indigenous groups, and host communities.

This comprehensive course focuses on modern approaches to community engagement, ESG risk management, stakeholder mapping, conflict resolution, sustainability reporting, social performance management, environmental justice, climate risk communication, corporate social responsibility (CSR), shared value creation, and sustainable development goals (SDGs) within the mining sector. Participants will gain actionable insights through real-world case studies, scenario-based learning, digital stakeholder engagement techniques, and internationally recognized best practices to strengthen operational resilience and secure a sustainable Social License to Operate in highly complex and sensitive mining environments.

Programme Curriculum

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Course Duration

5 days

Course Objectives

By the end of this course, participants will be able to:

1. Understand the strategic importance of Social License to Operate (SLO) in modern mining operations.
2. Apply advanced ESG and sustainability frameworks in mining projects.
3. Conduct effective stakeholder engagement and community relations management.
4. Develop robust community investment and social impact strategies.
5. Implement human rights due diligence and ethical mining practices.
6. Identify and mitigate social, environmental, and reputational risks.
7. Integrate climate change adaptation and environmental stewardship into mining operations.
8. Design proactive grievance management and conflict resolution systems.
9. Strengthen Indigenous community partnerships and cultural heritage protection.
10. Utilize digital engagement, social analytics, and stakeholder intelligence tools.
11. Develop transparent ESG reporting and sustainability disclosure mechanisms.
12. Build organizational resilience through shared value and inclusive development models.
13. Align mining operations with global standards including SDGs, IFC Performance Standards, ICMM Principles, and UN Guiding Principles on Business and Human Rights.

Target Audience

1. Mining Executives and Operations Managers
2. ESG and Sustainability Professionals
3. Community Relations and Social Performance Officers
4. Government Mining Regulators and Policy Makers
5. Environmental and Social Impact Consultants
6. Corporate Affairs and CSR Managers
7. Indigenous Relations Specialists
8. Investors, Project Developers, and Risk Management Professionals

Course Modules

Module 1: Foundations of Social License to Operate

- Definition and evolution of SLO in mining
- ESG trends and global sustainability expectations
- Drivers of community trust and legitimacy
- Stakeholder capitalism and responsible mining
- Governance frameworks and regulatory compliance
- **Case Study:** Analysis of community resistance and operational shutdowns in major international mining projects.

Module 2: Stakeholder Engagement and Community Relations

- Stakeholder identification and mapping
- Community engagement planning
- Trust-building and transparency strategies
- Participatory decision-making approaches
- Social media and digital engagement tools
- **Case Study:** Successful community partnership models implemented by multinational mining companies.

Module 3: ESG, Sustainability, and Responsible Mining

- ESG integration into mining operations
- Sustainability performance indicators
- Climate risk and environmental governance
- Carbon neutrality and energy transition
- Sustainable supply chain management
- **Case Study:** Mining companies leading global ESG transformation and sustainability innovation.

Module 4: Human Rights and Indigenous Community Engagement

- Indigenous rights and Free Prior Informed Consent (FPIC)
- Cultural heritage management
- Human rights due diligence frameworks
- Gender inclusion and social equity
- Ethical labor and responsible sourcing
- **Case Study:** Indigenous engagement successes and failures in extractive industries.

Module 5: Social Impact Assessment and Risk Management

- Social impact assessment methodologies
- Risk identification and mitigation
- Crisis communication and reputation management
- Conflict prevention strategies
- Monitoring and evaluation systems
- **Case Study:** Managing social conflict and protests in high-risk mining regions.

Module 6: Community Development and Shared Value Creation

- Community investment strategies

- Local economic development initiatives
- Workforce localization and skills development
- Public-private-community partnerships
- Measuring social return on investment (SROI)
- **Case Study:** Mining-led community development programs creating sustainable livelihoods.

Module 7: Grievance Mechanisms and Conflict Resolution

- Designing effective grievance systems
- Mediation and negotiation techniques
- Crisis escalation management
- Transparency and accountability practices
- Building long-term social resilience
- **Case Study:** Resolution of mining-community disputes through collaborative dialogue mechanisms.

Module 8: Future Trends and Innovation in SLO

- AI and digital transformation in stakeholder engagement
- ESG data analytics and predictive risk monitoring
- Climate justice and energy transition impacts
- Investor expectations and sustainable finance
- Future-ready mining governance models
- **Case Study:** Emerging global best practices in sustainable and socially responsible mining.

Training Methodology

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com