Taxation of Digital Government Services Training Course

Professional Development Training Course Outline

Category	Taxation and Revenue	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

The rapid digital transformation of government operations has created new dimensions in public finance management, digital service delivery, and tax administration. As governments move towards e-governance, cloud-based systems, and data-driven platforms, the taxation of digital government services has become essential to ensure revenue sustainability, compliance, and fiscal transparency. Taxation of Digital Government Services Training Course explores the evolving frameworks for taxing digital public services, providing professionals with practical knowledge on how to integrate tax policies, digital service models, and global best practices in governance.

Participants will gain insights into digital economy taxation, electronic transactions, cross-border service delivery, and policy harmonization. The course emphasizes tax efficiency, digital innovation, and inclusive growth while ensuring that public digital services remain accessible, compliant, and sustainable. By focusing on both the theoretical and practical aspects, this program equips participants with the tools to understand digital tax ecosystems, identify compliance risks, and align public sector tax administration with international standards and emerging trends.

Programme Curriculum

Taxation of Digital Government Services Training Course

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Course Objectives

1. To understand the fundamentals of digital taxation frameworks in government services.
2. To explore regulatory approaches for digital service taxation and e-governance.
3. To enhance knowledge on digital economy revenue models and public finance innovation.
4. To examine cross-border digital service taxation and compliance strategies.
5. To analyze digital tax policy harmonization and international cooperation.
6. To assess the impact of technology-driven revenue systems on fiscal management.
7. To identify challenges in digital tax administration and propose strategic solutions.
8. To evaluate digital compliance tools and their application in e-governance.
9. To foster understanding of digital transformation in public sector taxation.
10. To strengthen transparency and accountability in digital revenue collection.
11. To develop digital tax audit and risk management competencies.
12. To promote innovation and efficiency in government tax administration.
13. To build capacity for sustainable digital taxation and fiscal policy reform.

Organizational Benefits

- Improved understanding of digital taxation and e-governance frameworks.
- Enhanced capacity for managing public digital service revenue streams.
- Streamlined compliance and policy adaptation to digital transformation.
- Strengthened data-driven decision-making and fiscal accountability.
- Increased tax compliance efficiency through digital systems.
- Enhanced international cooperation and alignment with global tax norms.
- Improved risk management and fraud detection in digital platforms.
- Integration of sustainable digital revenue models into government systems.
- Strengthened institutional capacity for tax administration modernization.
- Better public service delivery through improved digital fiscal management.

Target Audiences

- Tax administrators and auditors
- Policy makers and regulators
- Public finance officers
- ICT and e-government professionals
- Revenue authority officials
- Compliance and risk managers
- Economists and fiscal analysts
- Digital transformation experts

Course Duration: 10 days

Course Modules

Module 1: Introduction to Digital Taxation in Government Services

- Understanding digital governance and taxation fundamentals
- Evolution of digital government services and revenue systems
- Key elements of digital fiscal transformation
- Legal and institutional frameworks for digital tax systems
- Trends in global digital tax regulation
- Case Study: Kenya Revenue Authority’s e-TIMS digital tax model

Module 2: Policy Frameworks for Digital Economy Taxation

- Defining digital services in public governance
- Taxation policies for digital transactions and services
- Harmonization with international tax standards
- Evaluating fiscal risks in digital environments
- Public sector digital tax policy alignment
- Case Study: OECD Inclusive Framework on Digital Taxation

Module 3: Electronic Transactions and Digital Revenue Systems

- E-invoicing and e-filing for digital government services
- Cybersecurity in digital tax platforms
- Blockchain applications in public tax systems
- Monitoring and evaluation of digital fiscal tools
- Digital transaction audit procedures
- Case Study: Estonia’s e-Government revenue model

Module 4: Legal and Regulatory Frameworks

- Tax legislation for digital public services
- Cross-border taxation and data sovereignty
- Compliance with international digital tax agreements
- Governance models in digital fiscal management
- Role of digital signatures and smart contracts
- Case Study: EU Digital Services Tax Regulations

Module 5: Digital Transformation and Public Finance Innovation

- Integrating digital technology into fiscal policy
- Modern approaches to revenue forecasting
- Use of big data analytics in digital taxation
- Enhancing efficiency through automation
- Challenges of legacy systems and migration
- Case Study: Singapore’s Smart Nation and tax digitalization

Module 6: Cross-Border Taxation of Digital Services

- International taxation of digital transactions
- Challenges in global digital tax coordination
- Digital permanent establishment rules

- Revenue sharing and profit allocation mechanisms
- Compliance implications for governments
- Case Study: African Tax Administration Forum (ATAF) initiatives

Module 7: Data Governance and Tax Intelligence

- Role of data analytics in revenue management
- Using artificial intelligence for compliance monitoring
- Data privacy and tax confidentiality issues
- Predictive modeling for revenue collection
- Integrating data systems in public taxation
- Case Study: South Africa’s SARS data-driven compliance system

Module 8: Tax Compliance and Enforcement in the Digital Era

- Enhancing taxpayer engagement through technology
- Automation of tax enforcement procedures
- Digital taxpayer registration and tracking systems
- Risk-based audit and control mechanisms
- Fraud detection using digital tools
- Case Study: Rwanda’s digital taxpayer compliance framework

Module 9: Fiscal Transparency and Accountability

- Promoting transparency through digital tools
- Public expenditure monitoring systems
- Digital reporting and open data initiatives
- Reducing corruption through automated tax collection
- Enhancing citizen trust in digital governance
- Case Study: Ghana’s digital transparency platform

Module 10: Digital Tax Risk Management

- Identifying digital tax risks and exposures
- Developing risk mitigation strategies
- Use of analytics in risk prediction
- Governance in digital risk management
- Policy frameworks for digital tax control
- Case Study: UK’s HMRC risk-based audit system

Module 11: Digital Inclusion and Public Service Accessibility

- Ensuring equitable access to digital tax services
- Addressing digital literacy and accessibility challenges
- Promoting inclusive tax participation
- Gender and equity considerations in digital taxation
- Citizen engagement and empowerment strategies
- Case Study: India’s Digital India e-Tax initiative

Module 12: Technology and Infrastructure for Digital Tax Systems

- Building resilient digital tax infrastructures

- Cloud computing and system interoperability
- Integration with government payment systems
- ICT infrastructure challenges in developing economies
- Future-proofing digital tax systems
- Case Study: Brazil's e-Tax infrastructure success

Module 13: Monitoring and Evaluation in Digital Taxation

- Performance measurement indicators for digital tax systems
- Real-time monitoring dashboards
- Data-driven decision-making frameworks
- Evaluation methodologies for digital fiscal reforms
- Reporting and accountability mechanisms
- Case Study: Australia's ATO digital performance metrics

Module 14: Global Best Practices in Digital Taxation

- Benchmarking international digital tax experiences
- Lessons from developed and developing countries
- Aligning local strategies with global trends
- Public-private partnerships in digital taxation
- Strategies for continuous innovation and learning
- Case Study: Canada's integrated digital taxation strategy

Module 15: Future of Digital Government Services and Taxation

- Emerging technologies and tax administration
- Artificial intelligence and predictive tax systems
- Sustainability in digital fiscal ecosystems
- Building adaptive and resilient digital tax systems
- Shaping future-ready tax professionals
- Case Study: UAE's AI-driven Smart Tax Administration

Training Methodology

- Interactive expert-led presentations and group discussions
- Real-world case study analysis and simulations
- Practical workshops and e-learning tools
- Group assignments and peer-to-peer collaboration
- Continuous assessment and feedback sessions
- Digital policy scenario planning and role plays

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

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