The Role of NGOs in Refugee Assistance Training Course

Professional Development Training Course Outline

Category	Migration and Refugee	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Non-Governmental Organizations (NGOs) play a crucial role in providing humanitarian support, protection, and sustainable solutions for refugees worldwide. As displacement crises intensify due to conflict, persecution, and climate change, NGOs serve as lifelines for millions of vulnerable individuals by ensuring access to food, shelter, healthcare, and education. The Role of NGOs in Refugee Assistance Training Course focuses on building professional capacity, practical strategies, and innovative approaches that enhance the impact of NGOs in refugee assistance programs. Participants will explore critical topics such as international law, refugee rights, donor partnerships, crisis management, and sustainable livelihood support for displaced populations.

With the rise of forced migration and global refugee movements, NGOs are increasingly required to operate in complex environments where collaboration, advocacy, and efficiency are essential. The course equips participants with comprehensive knowledge and hands-on skills for strengthening NGO interventions in refugee contexts. Through interactive sessions, real-world case studies, and expert insights, participants will develop leadership abilities, cultural competency, and program management skills that align with international humanitarian standards and emerging global trends.

Programme Curriculum

The Role of NGOs in Refugee Assistance Training Course

Introduction

Non-Governmental Organizations (NGOs) play a crucial role in providing humanitarian support, protection, and sustainable solutions for refugees worldwide. As displacement crises intensify due to conflict, persecution, and climate change, NGOs serve as lifelines for millions of vulnerable individuals by ensuring access to food, shelter, healthcare, and education. The Role of NGOs in Refugee Assistance Training Course focuses on

building professional capacity, practical strategies, and innovative approaches that enhance the impact of NGOs in refugee assistance programs. Participants will explore critical topics such as international law, refugee rights, donor partnerships, crisis management, and sustainable livelihood support for displaced populations.

With the rise of forced migration and global refugee movements, NGOs are increasingly required to operate in complex environments where collaboration, advocacy, and efficiency are essential. The course equips participants with comprehensive knowledge and hands-on skills for strengthening NGO interventions in refugee contexts. Through interactive sessions, real-world case studies, and expert insights, participants will develop leadership abilities, cultural competency, and program management skills that align with international humanitarian standards and emerging global trends.

Course Objectives

1. To understand the strategic role of NGOs in global refugee assistance.
2. To examine international refugee law and human rights frameworks.
3. To strengthen project management and donor engagement in refugee programs.
4. To analyze effective crisis response strategies in humanitarian operations.
5. To explore sustainable livelihood opportunities for refugees.
6. To promote psychosocial support and trauma-informed care.
7. To enhance accountability and transparency in refugee-focused NGOs.
8. To build strong partnerships between NGOs, UN agencies, and governments.
9. To apply innovative digital tools in refugee assistance programs.
10. To develop cultural sensitivity and inclusivity in humanitarian work.
11. To strengthen monitoring, evaluation, and reporting systems.
12. To integrate advocacy and policy influence in refugee support.
13. To prepare for ethical challenges and dilemmas in refugee contexts.

Organizational Benefits

1. Improved organizational effectiveness in refugee assistance.
2. Enhanced compliance with international humanitarian standards.
3. Strengthened donor confidence and funding opportunities.
4. Increased staff capacity and leadership development.
5. Greater collaboration with global humanitarian partners.
6. Improved monitoring and accountability frameworks.
7. Integration of innovative tools in humanitarian programs.
8. Stronger community engagement and impact measurement.
9. Improved emergency preparedness and crisis response.
10. Better alignment with Sustainable Development Goals (SDGs).

Target Audiences

1. NGO staff working in refugee programs.
2. Humanitarian aid workers and practitioners.
3. Government officials in refugee and migration sectors.
4. UN agency representatives and partners.
5. Policy makers and advocacy officers.
6. Donor agencies and funding institutions.
7. Social workers and community development officers.
8. Academic researchers and graduate students in humanitarian studies.

Course Duration: 5 days

Course Modules

Module 1: Introduction to Refugee Assistance and the Role of NGOs

- Overview of refugee crises and global displacement trends
- The role and responsibilities of NGOs in humanitarian settings
- International frameworks guiding refugee assistance
- Challenges and opportunities for NGOs in refugee contexts
- Practical field strategies for NGO interventions
- Case Study: The role of M??decins Sans Fronti?¿res in refugee camps

Module 2: International Refugee Law and Human Rights

- Principles of international refugee law
- UNHCR?ÇÖs mandate and partnerships with NGOs
- Human rights protections for displaced populations
- Legal frameworks influencing NGO operations
- Ethical considerations in legal advocacy
- Case Study: NGO legal aid programs for Syrian refugees

Module 3: Crisis Response and Emergency Preparedness

- Humanitarian crisis response models
- Emergency coordination mechanisms
- Rapid needs assessments in displacement contexts
- Resource mobilization and logistics planning
- Role of NGOs in disaster risk reduction
- Case Study: NGO responses to Rohingya refugee emergencies

Module 4: Psychosocial Support and Trauma-Informed Care

- Understanding trauma in displaced populations
- Psychosocial support strategies in refugee camps
- Community-based mental health programs
- Cultural approaches to psychosocial interventions
- Integrating psychosocial support into NGO services
- Case Study: NGO psychosocial programs for refugee children

Module 5: Livelihood Support and Economic Empowerment

- Economic challenges faced by refugees
- NGO strategies for sustainable livelihoods
- Skills development and vocational training programs
- Partnerships with private sector actors
- Financial inclusion and microfinance initiatives
- Case Study: Refugee livelihood projects in East Africa

Module 6: Donor Engagement and Fundraising for Refugee Programs

- Effective donor engagement strategies

- Proposal writing and fundraising techniques
- Managing donor relations and reporting
- Transparency and accountability in donor funding
- Innovative financing for refugee assistance
- Case Study: Successful donor partnerships in refugee education programs

Module 7: Advocacy and Policy Influence in Refugee Protection

- The role of NGOs in advocacy and lobbying
- Policy influence at local, national, and global levels
- Strategies for effective advocacy campaigns
- Coalition building and networking for impact
- Linking advocacy with humanitarian programming
- Case Study: NGO advocacy for refugee rights in Europe

Module 8: Monitoring, Evaluation, and Reporting in Refugee Programs

- Importance of monitoring and evaluation systems
- Tools and methodologies for effective M&E
- Data collection in refugee settings
- Reporting for accountability and transparency
- Integrating lessons learned into program design
- Case Study: Monitoring refugee health interventions in Jordan

Training Methodology

- Interactive lectures and expert presentations
- Group discussions and peer-to-peer learning
- Case study analysis and real-world simulations
- Role plays and practical exercises
- Field-based examples and best practices
- Multimedia tools and digital resources

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com