Training course on Integrated Social Protection System Design: Beyond Silos

Professional Development Training Course Outline

Category	Social Protection	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Fragmented and disconnected social protection programs often lead to inefficiencies, gaps in coverage, and increased administrative burdens for both governments and beneficiaries. In contrast, an integrated social protection system recognizes the multidimensional nature of poverty and vulnerability, seeking to provide a coherent, coordinated, and comprehensive response across the lifecycle. Moving "beyond silos" means intentionally linking different social assistance, social insurance, and labor market programs, as well as coordinating with other social services (e.g., health, education), to enhance impact, improve efficiency, and ensure that individuals and families receive the right support at the right time. This requires a systemic approach to policy design, administrative reform, and information management, prioritizing the needs of the individual and household over programmatic boundaries. The benefits of integration are significant: reducing duplication, improving targeting accuracy, facilitating transitions between programs, enhancing responsiveness to shocks, and ultimately delivering more impactful and cost-effective social protection. Training Course on Integrated Social Protection System Design: Beyond Silos will equip policymakers, social protection program managers, technical experts, development professionals, and government officials across various ministries with the expert knowledge and practical skills. The program focuses on conceptual frameworks for integration, advanced data management and social registries, unified delivery mechanisms, multi-sectoral coordination, shock-responsive design, and the political economy of integration, blending rigorous analytical frameworks with practical, hands-on application, global case studies, and interactive system design exercises. Participants will gain the strategic foresight and technical expertise to confidently lead the transformation of their social protection landscape, fostering unparalleled efficiency, equity, and resilience, thereby securing their position as indispensable leaders in building coherent and effective social protection for all. This comprehensive 5-day program delves into nuanced methodologies for mapping existing programs and identifying integration opportunities, mastering sophisticated techniques for developing interoperable social registries and information systems, and exploring cutting-edge approaches to designing common intake and outreach points, coordinating across ministries (e.g., social protection, health, education, labor), and building adaptive social protection systems that can pivot quickly in times of crisis. A significant focus will be placed on understanding the interplay of different social protection instruments within an integrated framework, the specific challenges of linking programs in diverse

contexts (e.g., formal and informal sectors, urban and rural settings), and the practical application of integration principles to enhance program effectiveness and beneficiary experience.

Programme Curriculum

Training Course on Integrated Social Protection System Design: Beyond Silos

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This comprehensive 5-day program delves into **nuanced methodologies** for **mapping existing programs and identifying integration opportunities,** mastering **sophisticated techniques for developing interoperable social registries and information systems,** and exploring **cutting-edge approaches** to **designing common intake and outreach points, coordinating across ministries (e.g., social protection, health, education, labor), and building adaptive social protection systems that can pivot quickly in times of crisis.** A significant focus will be placed on understanding the interplay of **different social protection instruments within an integrated framework, the specific challenges of linking programs in diverse contexts (e.g., formal and informal sectors, urban and rural settings), and the practical application of integration principles to enhance program effectiveness and beneficiary experience.**

Course Objectives:

Upon completion of this course, participants will be able to:

1. **Analyze core concepts and strategic responsibilities** of **integrated social protection system design**, moving beyond fragmented approaches.

2. **Master sophisticated techniques** for **mapping and assessing existing social protection programs** to identify opportunities for integration.
3. **Develop robust methodologies** for **designing and implementing unified social registries and interoperable information systems** as foundational elements of integration.
4. **Implement effective strategies** for **creating common intake, eligibility, and payment mechanisms** across multiple social protection programs.
5. **Manage complex considerations** for **fostering multi-sectoral coordination and collaboration** between social protection and other social sectors (health, education, labor).
6. **Apply robust strategies** for **designing shock-responsive and adaptive social protection systems** through integrated approaches.
7. **Understand the deep integration of grievance redress and feedback mechanisms** within a unified system for enhanced accountability.
8. **Leverage knowledge of global best practices and lessons learned** from countries that have successfully integrated their social protection systems.
9. **Optimize strategies for promoting political will and technical capacity** for integrated social protection reforms.
10. **Formulate specialized recommendations** for **addressing specific integration challenges** related to different population groups (e.g., informal workers, rural communities).
11. **Conduct comprehensive assessments** of existing administrative and delivery bottlenecks that hinder social protection integration.
12. **Navigate challenging situations** such as **data privacy concerns, institutional resistance to change, funding fragmentation, and the complexity of digital transformation.**
13. **Develop a holistic, practical, and forward-looking approach** to **integrated social protection system design, with a focus on enhancing efficiency, equity, and impact.**

Target Audience:

This course is designed for professionals interested in Integrated Social Protection System Design: Beyond Silos:

1. **Policymakers & Strategic Planners:** Involved in national social protection policy development and reform.
2. **Social Protection Program Managers:** Overseeing the implementation and coordination of various social programs.
3. **Technical Experts & IT Specialists:** Focused on social registries, MIS, and digital transformation in social protection.
4. **Government Officials:** From Ministries of Social Affairs, Finance, Health, Education, Labor, and Digital Transformation.
5. **Development Practitioners:** From UN agencies, World Bank, and other international organizations.
6. **Researchers & Academics:** Specializing in social policy, public administration, and systems thinking.
7. **Data Analysts & Statisticians:** Working with social protection data and information systems.
8. **Civil Society Representatives:** Advocating for more efficient and comprehensive social protection.

Course Duration: 5 Days

Course Modules:

- **Module 1: Understanding the Imperative for Integrated Social Protection**
    - **Defining System Integration**: Moving beyond coordination to seamless linkages between programs and services.

    - **Benefits of Integration**: Enhanced efficiency, improved coverage, better targeting, reduced administrative burden for beneficiaries and government.
    - **The Cost of Fragmentation**: Gaps, overlaps, administrative inefficiencies, and exclusion errors in siloed systems.
    - **Dimensions of Integration**: Horizontal (across programs), Vertical (across tiers of government), and Inter-sectoral (with health, education, labor).
    - **Global Push for Integration**: International frameworks and experiences emphasizing systemic approaches.
- **Module 2: Mapping and Analyzing Existing Social Protection Systems**
    - **Program Inventory and Typology**: Comprehensive mapping of all social assistance, social insurance, and labor market programs.
    - **Beneficiary Lifecycle Analysis**: Understanding how different programs address needs across the human lifecycle.
    - **Gap Analysis**: Identifying populations, risks, and stages of life not adequately covered by existing programs.
    - **Overlap and Duplication Analysis**: Detecting inefficiencies in benefit provision and administrative processes.
    - **Stakeholder Mapping for Integration**: Identifying key actors and their roles in a fragmented vs. integrated system.
- **Module 3: Social Registries and Interoperable Information Systems**
    - **Role of Social Registries**: As a foundation for integrated data management and identification of potential beneficiaries.
    - **Design Principles for Social Registries**: Data elements, unique identifiers, data quality, and update mechanisms.
    - **Interoperability and Data Exchange**: Legal, technical, and institutional frameworks for seamless information sharing between systems.
    - **Digital Platforms for Integration**: Leveraging technology for unified intake, eligibility, and case management.
    - **Data Protection, Privacy, and Cybersecurity**: Ensuring ethical and secure management of sensitive beneficiary data in integrated systems.
- **Module 4: Unified Delivery Mechanisms and Beneficiary Management**
    - **Common Intake and Application Points**: Streamlining access for beneficiaries ("no wrong door" approach).
    - **Unified Eligibility Assessment**: Moving towards consolidated eligibility criteria and processes across programs.
    - **Integrated Payment Systems**: Using single payment platforms for multiple benefits (e.g., mobile money, direct bank transfers).
    - **Case Management and Referral Systems**: Providing holistic support and linking beneficiaries to a range of services based on their needs.
    - **Grievance Redress Mechanisms (GRM)**: Designing unified and accessible channels for complaints and appeals within an integrated system.
- **Module 5: Multi-Sectoral Coordination and Collaboration**
    - **Horizontal Coordination**: Mechanisms for collaboration among different social protection ministries/agencies (e.g., Ministry of Social Affairs, Labor, Finance).
    - **Vertical Coordination**: Ensuring coherence between national, sub-national, and local levels of social protection delivery.
    - **Inter-sectoral Linkages**: Strategies for integrating social protection with health, education, nutrition, and productive inclusion initiatives.

    - **Joint Planning and Budgeting**: Collaborative approaches to resource allocation and program design across sectors.
    - **Partnerships with Non-State Actors**: Engaging civil society organizations, NGOs, and the private sector in integrated delivery.
- **Module 6: Integrated Systems for Shock-Responsiveness and Adaptive Social Protection**
    - **Building Resilience through Integration**: How a unified system enhances capacity to respond to crises (economic, climate, health).
    - **Trigger Mechanisms and Rapid Scale-Up**: Legal and operational frameworks for quickly expanding coverage or benefits during shocks.
    - **Dynamic Targeting and Inclusion**: Using integrated data to rapidly identify and assist newly vulnerable populations.
    - **Cross-Sectoral Crisis Response**: Coordinating social protection with humanitarian aid and disaster risk management.
    - **Learning from Crisis**: Adapting integrated systems based on experiences from recent global and national emergencies.
- **Module 7: Overcoming Challenges and Ensuring Sustainability**
    - **Political Economy of Integration**: Navigating institutional resistance, vested interests, and inter-agency rivalries.
    - **Legal and Regulatory Harmonization**: Aligning fragmented laws and regulations to support integration.
    - **Capacity Building for Integration**: Developing human resources and technical skills across institutions.
    - **Financing Integrated Systems**: Ensuring sustainable funding for system-level investments and ongoing operations.
    - **Change Management and Communication**: Strategies for managing the transition to an integrated system and building consensus.
- **Module 8: Designing an Integrated Social Protection Roadmap**
    - **Global Case Studies in Integration**: Examining successful (and challenging) experiences from countries that have pursued integration (e.g., Brazil, Chile, Ethiopia).
    - **Diagnostic Tools for Integration**: Applying frameworks to assess readiness and identify priority areas for integration.
    - **Developing a Strategic Roadmap**: Participants work on designing a phased plan for social protection system integration for a selected country/context.
    - **Identifying Key Entry Points**: Prioritizing initial steps that yield high impact and build momentum for further integration.
    - **Monitoring Progress and Learning**: Establishing indicators for tracking the integration journey and adapting strategies.

Training Methodology

- **Interactive Workshops:** Facilitated discussions, group exercises, and problem-solving activities.
- **Case Studies:** Real-world examples to illustrate successful community-based surveillance practices.
- **Role-Playing and Simulations:** Practice engaging communities in surveillance activities.
- **Expert Presentations:** Insights from experienced public health professionals and community leaders.
- **Group Projects:** Collaborative development of community surveillance plans.
- **Action Planning:** Development of personalized action plans for implementing community-based surveillance.
- **Digital Tools and Resources:** Utilization of online platforms for collaboration and learning.
- **Peer-to-Peer Learning:** Sharing experiences and insights on community engagement.

- **Post-Training Support:** Access to online forums, mentorship, and continued learning resources.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

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