Training course on Managing Public Sector Performance in Developing Countries

Professional Development Training Course Outline

Category	Business	**Duration**	10 Days
Base Fee	$3,000 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

Managing public sector performance in developing countries presents unique challenges and opportunities. As governments strive to enhance service delivery and improve citizen outcomes, effective management practices become crucial. Training Course on Managing Public Sector Performance in Developing Countries aims to equip participants with the knowledge and skills necessary to navigate the complexities of public sector management in these contexts.

Participants will explore key concepts and frameworks for performance management, focusing on strategies that enhance accountability, efficiency, and transparency. The course will cover topics such as performance measurement, resource allocation, stakeholder engagement, and the role of technology in public sector management. By understanding the specific challenges faced in developing countries, participants will learn to implement tailored solutions that can lead to sustainable improvements in public service delivery. Furthermore, this course will highlight the importance of collaboration between government, civil society, and the private sector. By fostering partnerships and engaging citizens, public sector managers can drive innovation and create a more responsive and effective public sector.

Programme Curriculum

Managing Public Sector Performance in Developing Countries

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Course Objectives

1. Understand the principles of public sector performance management.
2. Analyze the unique challenges faced by public sectors in developing countries.
3. Develop skills for effective performance measurement and evaluation.
4. Implement strategies for enhancing accountability and transparency.
5. Explore methods for stakeholder engagement and collaboration.
6. Learn techniques for resource allocation and budgeting.
7. Assess the role of technology in improving public sector performance.
8. Foster a culture of continuous improvement within public organizations.
9. Understand the impact of policy frameworks on performance management.
10. Develop skills for managing change in public sector environments.
11. Explore case studies of successful public sector initiatives.
12. Identify best practices for managing human resources in the public sector.
13. Analyze the role of leadership in driving performance.
14. Create action plans for implementing performance management systems.
15. Develop strategies for assessing and mitigating risks in public sector projects.

Target Audience

1. Public sector managers and administrators
2. Policy analysts and advisors
3. Development professionals and consultants
4. Academics and researchers in public administration
5. Non-governmental organization (NGO) leaders
6. International development practitioners
7. Local government officials
8. Professionals interested in public sector reform

Course Duration: 10 Days

Modules

Module 1: Introduction to Public Sector Performance Management

- Defining public sector performance management
- Importance of performance management in developing countries
- Key concepts and frameworks
- Overview of course objectives
- Historical context of public sector management

Module 2: Challenges in Public Sector Management

- Identifying unique challenges in developing countries
- Political, economic, and social factors
- Corruption and its impact on performance

- Capacity constraints and resource limitations
- Case studies of challenges faced by public sectors

Module 3: Performance Measurement and Evaluation

- Importance of performance measurement
- Developing key performance indicators (KPIs)
- Techniques for evaluating public sector programs
- Data collection methods and tools
- Using evaluation results for decision-making

Module 4: Accountability and Transparency

- Understanding accountability in the public sector
- Mechanisms for promoting transparency
- The role of audits and oversight bodies
- Engaging citizens in accountability processes
- Case studies of successful accountability initiatives

Module 5: Stakeholder Engagement and Collaboration

- Identifying key stakeholders in public sector performance
- Techniques for effective stakeholder engagement
- Building partnerships with civil society and the private sector
- Fostering community participation in decision-making
- Assessing the impact of stakeholder collaboration

Module 6: Resource Allocation and Budgeting

- Strategies for effective resource allocation
- Understanding public budgeting processes
- Techniques for prioritizing expenditures
- Aligning budgets with performance goals
- Evaluating budget effectiveness

Module 7: The Role of Technology in Public Sector Performance

- Leveraging technology for improved service delivery
- E-governance and digital transformation
- Data management and analytics
- Challenges and opportunities of technology adoption
- Case studies of successful technology initiatives

Module 8: Fostering Continuous Improvement

- Creating a culture of continuous improvement
- Techniques for performance enhancement
- Implementing feedback mechanisms
- Learning from failures and successes
- Encouraging innovation within public organizations

Module 9: Policy Frameworks and Performance Management

- Understanding the role of policy in public sector performance
- Analyzing existing policy frameworks

- Developing policy recommendations for improvement
- Aligning performance management with policy objectives
- Case studies of policy impacts on performance

Module 10: Change Management in Public Sector

- Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	04 Dec 2026	Online	$2,000
23 Nov 2026	04 Dec 2026	Physical	$3,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$6,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$9,000
23 Nov 2026	04 Dec 2026	Physical	$12,000
23 Nov 2026	04 Dec 2026	Physical	$12,000

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