

# Training Course on The Effective Team Leader Seminar and Workshops

## Professional Development Training Course Outline

|          |             |               |                         |
|----------|-------------|---------------|-------------------------|
| Category | Development | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD | Delivery Mode | Online / On-site Hybrid |

## Course Introduction

In today's dynamic and competitive business environment, organizations are rapidly shifting from traditional hierarchies to team-based structures. This transformative landscape requires team leaders who are not only skilled in task management but also capable of inspiring, influencing, and empowering their teams. Training Course on The Effective Team Leader Seminar & Workshops is a results-driven training course that equips current and aspiring team leaders with practical strategies to lead with confidence, drive performance, and create a collaborative work culture.

Using real-world case studies, leadership simulations, and interactive modules, this course addresses key leadership challenges including communication breakdowns, managing diverse teams, conflict resolution, emotional intelligence, and performance motivation. Participants will gain cutting-edge leadership techniques and apply them through actionable insights tailored for immediate implementation. Whether you're a frontline supervisor or a newly promoted team leader, this training is designed to accelerate your growth and leadership effectiveness.

## Programme Curriculum

### Training Course on The Effective Team Leader Seminar & Workshops

#### Introduction

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performance motivation. Participants will gain cutting-edge leadership techniques and apply them through actionable insights tailored for immediate implementation. Whether you're a frontline supervisor or a newly promoted team leader, this training is designed to accelerate your growth and leadership effectiveness.

### **Course Objectives**

1. Develop adaptive leadership skills to lead across different team structures.
2. Enhance emotional intelligence (EQ) to improve team relationships.
3. Learn advanced communication strategies for influencing and motivating teams.
4. Apply conflict resolution techniques to manage interpersonal challenges.
5. Master the delegation of responsibilities without compromising control.
6. Cultivate a growth mindset to foster a high-performance team culture.
7. Utilize performance feedback systems to drive continuous improvement.
8. Build inclusive team environments that promote diversity and innovation.
9. Strengthen decision-making abilities under pressure.
10. Integrate agile leadership principles for faster team adaptation.
11. Implement coaching and mentoring techniques for team development.
12. Use goal-setting frameworks (SMART/OKRs) to align team focus.
13. Apply data-driven leadership tools to monitor and boost team performance.

### **Target Audience**

1. Newly Appointed Team Leaders
2. Frontline Supervisors
3. Mid-Level Managers
4. Project Managers
5. Department Heads
6. HR Professionals Supporting Team Development
7. Entrepreneurs & Startup Founders
8. High-Potential Employees in Leadership Tracks

**Course Duration:** 5 days

### **Course Modules**

#### **Module 1: Foundations of Effective Team Leadership**

- Definition and roles of a team leader
- Traits of high-impact leaders
- Understanding team dynamics
- Building trust and respect
- Leadership versus management
- **Case Study: Transitioning from Peer to Leader**

#### **Module 2: Communication for Team Leaders**

- Active listening techniques
- Verbal and non-verbal cues
- Giving and receiving constructive feedback
- Clarity in team messaging
- Communicating under pressure
- **Case Study: The Silent Team – Addressing Miscommunication**

#### **Module 3: Emotional Intelligence & Leadership**

- Components of emotional intelligence (EQ)

- Self-awareness and self-regulation
- Empathy in leadership
- Social awareness and relationship management
- Building resilience and handling criticism
- **Case Study: The Empathic Leader – Leading through Change**

#### **Module 4: Conflict Management and Resolution**

- Identifying sources of conflict
- Conflict resolution styles
- Mediation strategies for leaders
- Navigating difficult conversations
- Maintaining team cohesion post-conflict
- **Case Study: Team Clash – Resolving Role-Based Disputes**

#### **Module 5: Goal Setting and Performance Management**

- Setting SMART goals
- Aligning team objectives with organizational strategy
- Performance tracking systems
- Conducting performance reviews
- Motivating through milestones and recognition
- **Case Study: Underperformance Turnaround Plan**

#### **Module 6: Delegation and Time Management**

- The art of delegation
- Time prioritization techniques
- Avoiding micromanagement
- Using delegation to develop team skills
- Monitoring outcomes effectively
- **Case Study: Delegation Breakdown – Lessons Learned**

#### **Module 7: Leading Diverse and Remote Teams**

- Embracing diversity and inclusion
- Remote team engagement tactics
- Cultural competency in leadership
- Managing virtual meetings and productivity
- Promoting equal participation
- **Case Study: Virtual Success – Leading a Global Team**

#### **Module 8: Coaching and Development**

- Coaching vs. managing
- Building development plans
- Encouraging self-leadership
- Mentoring relationships
- Identifying and nurturing talent
- **Case Study: Coaching Culture – From Compliance to Commitment**

#### **Training Methodology**

- Interactive instructor-led workshops
- Hands-on leadership simulations
- Real-world case study analysis

- Group breakout sessions and role-playing
- Leadership assessment tools and feedback

## Register as a group from 3 participants for a Discount

Send us an email: [info@fineskilltrainingcenter.org](mailto:info@fineskilltrainingcenter.org) or call +254769199797

## Certification

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

### *Tailor-Made Course*

*We also offer tailor-made courses based on your needs.*

## Key Notes

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

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Ready to enroll or request a customized program? Book online or contact us:

**Register Online Now**

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)