Transitioning from ISO 9001:2008 to 2015 Training Course

Professional Development Training Course Outline

Category	Quality Assurance and ISO standards	**Duration**	5 Days
Base Fee	$1,500 USD	**Delivery Mode**	Online / On-site Hybrid

Course Introduction

The ISO 9001:2015 standard has redefined the quality management landscape by aligning organizational performance with risk-based thinking, leadership commitment, and continual improvement strategies. Transitioning from ISO 9001:2008 to ISO 9001:2015 Training Course is essential for organizations seeking to maintain compliance, improve operational efficiency, and meet the evolving demands of global markets. This training course is designed to provide participants with practical insights, knowledge, and tools necessary for a smooth transition to the updated standard while enhancing their ability to address challenges within quality management systems.

The course focuses on clarifying new requirements, such as organizational context, leadership involvement, risk and opportunity management, and knowledge management, which are critical for aligning processes with business goals. Through real-world examples, interactive sessions, and case studies, participants will gain confidence in identifying gaps, implementing corrective actions, and ensuring sustainable compliance with ISO 9001:2015. By the end of the training, learners will be equipped to lead their organizations toward greater customer satisfaction, global competitiveness, and quality excellence.

Programme Curriculum

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Course Objectives

1. Understand the key changes between ISO 9001:2008 and ISO 9001:2015.
2. Learn how to apply risk-based thinking in quality management systems.
3. Gain knowledge on leadership responsibilities and commitment in ISO 9001:2015.
4. Identify the requirements for organizational context and interested parties.
5. Explore the process approach and its integration with ISO 9001:2015.
6. Understand documented information requirements and best practices.
7. Learn about performance evaluation and continual improvement methods.
8. Apply effective internal audit strategies aligned with ISO 9001:2015.
9. Strengthen compliance through knowledge management and competence building.
10. Discover transition planning strategies for smooth implementation.
11. Understand supplier management and external provider controls.
12. Gain practical skills in addressing nonconformities and corrective actions.
13. Achieve a comprehensive understanding of certification requirements.

Organizational Benefits

1. Improved customer satisfaction and retention.
2. Enhanced leadership engagement in quality performance.
3. Stronger risk management and resilience strategies.
4. Streamlined processes aligned with global best practices.
5. Better integration of quality management with business strategy.
6. Increased operational efficiency and reduced costs.
7. Improved employee competence and engagement.
8. Strengthened supplier and stakeholder relationships.
9. Enhanced reputation and global competitiveness.
10. Sustainable continual improvement culture.

Target Audiences

1. Quality Managers and Quality Assurance Professionals
2. Internal and External Auditors
3. Compliance Officers and Risk Managers
4. Process Owners and Operations Managers
5. Senior Management and Leadership Teams
6. Project Managers and Transition Coordinators
7. Training and Development Professionals
8. Consultants and Quality Practitioners

Course Duration: 5 days

Course Modules

Module 1: Introduction to ISO 9001:2015 Transition

- Overview of ISO 9001 evolution
- Key drivers of the 2015 revision
- Comparison with ISO 9001:2008 requirements
- Importance of transition for organizations
- Aligning quality with business objectives
- Case study: Successful transition stories

Module 2: Leadership and Organizational Context

- Leadership roles in ISO 9001:2015
- Identifying internal and external issues
- Interested parties and their requirements
- Strategic alignment with quality goals
- Accountability and responsibility distribution
- Case study: Leadership-driven transition

Module 3: Risk-Based Thinking and Opportunities

- Introduction to risk-based thinking
- Identifying and assessing risks
- Opportunities for continual improvement
- Risk integration into management systems
- Tools and techniques for risk management
- Case study: Risk-based decision making

Module 4: Documented Information and Process Approach

- New terminology and documentation requirements
- Understanding process mapping
- Linking processes with business objectives
- Control of documented information
- Best practices for record-keeping
- Case study: Documentation transformation

Module 5: Performance Evaluation and Continual Improvement

- Monitoring, measurement, and analysis
- Management reviews and reporting
- Identifying opportunities for improvement
- Data-driven decision making
- Effectiveness of quality performance tracking
- Case study: Performance improvement initiative

Module 6: Competence and Knowledge Management

- Employee competence development

- Organizational knowledge requirements
- Training needs assessment
- Retaining critical knowledge assets
- Knowledge sharing best practices
- Case study: Knowledge retention challenges

Module 7: Supplier and External Provider Management

- Evaluating supplier performance
- Outsourced processes management
- Risk control in the supply chain
- Communication with external providers
- Establishing long-term partnerships
- Case study: Supplier quality improvement

Module 8: Internal Audits and Certification Process

- Planning and conducting audits
- Identifying nonconformities and corrective actions
- Preparing for third-party audits
- Certification process and compliance requirements
- Continuous audit improvement strategies
- Case study: Audit transition roadmap

Training Methodology

- Interactive instructor-led sessions
- Group discussions and collaborative exercises
- Hands-on workshops and practical assignments
- Real-world case study analysis
- Mock audits and role-play simulations

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call *+254769199797*

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

a. The participant must be conversant with English.

b. Upon completion of training the participant will be issued with an Authorized Training Certificate

c. Course duration is flexible and the contents can be modified to fit any number of days.

d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
23 Nov 2026	27 Nov 2026	Online	$1,000
23 Nov 2026	27 Nov 2026	Physical	$1,500
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$3,000
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$4,500
23 Nov 2026	27 Nov 2026	Physical	$6,000
23 Nov 2026	27 Nov 2026	Physical	$6,000

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: info@fineskilltrainingcenter.com | Website: www.fineskilltrainingcenter.com