

Warehouse Management Systems (WMS) Training Course

Professional Development Training Course Outline

Category	Logistics and Supply Chain Management	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

Warehouse Management Systems (WMS) are critical tools in modern supply chain and logistics operations, enabling organizations to optimize storage, streamline inventory management, and enhance order fulfillment processes. Warehouse Management Systems Training Course provides participants with in-depth knowledge of WMS functionalities, implementation strategies, and operational best practices. Emphasis is placed on leveraging technology to increase warehouse efficiency, reduce operational costs, and improve overall supply chain visibility. Participants will gain hands-on experience with real-world case studies, enabling them to apply theoretical concepts in practical scenarios.

In today's highly competitive market, businesses require skilled professionals who can efficiently manage warehouse operations using state-of-the-art systems. This course addresses these industry demands by equipping participants with the necessary skills to manage inventory, monitor performance metrics, and integrate warehouse operations with broader supply chain processes. By the end of this program, participants will be proficient in WMS software navigation, operational decision-making, and process optimization, providing them with a competitive edge in the logistics and supply chain sector.

Programme Curriculum

Warehouse Management Systems (WMS) Training Course

Introduction

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Course Objectives

1. Understand the fundamental principles and architecture of Warehouse Management Systems.
2. Learn how to implement WMS solutions in diverse organizational settings.
3. Develop skills in inventory tracking and real-time stock monitoring.
4. Master order processing workflows and automation within WMS.
5. Optimize warehouse layouts for improved operational efficiency.
6. Enhance knowledge of data analytics and performance measurement in WMS.
7. Integrate WMS with enterprise resource planning (ERP) systems.
8. Implement safety protocols and compliance measures in warehouse operations.
9. Gain practical experience through hands-on WMS case studies.
10. Learn to manage returns, replenishment, and cycle counting effectively.
11. Develop strategies for minimizing operational costs and maximizing throughput.
12. Understand emerging trends in WMS technology and AI integration.
13. Improve decision-making for inventory control and resource allocation.

Organizational Benefits

1. Improved warehouse efficiency and productivity.
2. Enhanced accuracy in inventory management and order fulfillment.
3. Reduced operational costs through process automation.
4. Better integration with supply chain and ERP systems.
5. Increased employee competency and operational confidence.
6. Streamlined reporting and data-driven decision-making.
7. Improved compliance with industry standards and regulations.
8. Reduced errors and shrinkage in stock management.
9. Accelerated order processing and delivery times.
10. Strengthened competitive advantage in the logistics sector.

Target Audiences

1. Warehouse Managers and Supervisors
2. Logistics and Supply Chain Professionals
3. Inventory Control Specialists
4. Operations Managers

5. IT Professionals supporting WMS implementation
6. Procurement and Distribution Coordinators
7. Consultants in supply chain management
8. Students pursuing logistics and supply chain certifications

Course Duration: 5 days

Course Modules

Module 1: Introduction to Warehouse Management Systems

- Overview of WMS and its evolution
- Core components of WMS software
- Role of WMS in modern supply chains
- Case Study: Successful WMS implementation in a retail warehouse
- Key challenges in WMS adoption
- Hands-on activity: WMS interface navigation

Module 2: Inventory Management and Tracking

- Stock control methods
- Real-time inventory monitoring
- Barcode and RFID technologies
- Case Study: Inventory accuracy improvement using WMS
- Best practices in stock rotation
- Hands-on activity: Performing inventory audits

Module 3: Order Processing and Fulfillment

- Order lifecycle in WMS
- Automated picking and packing
- Integration with ERP systems
- Case Study: Reducing order lead times
- Error reduction strategies
- Hands-on activity: Processing orders using WMS

Module 4: Warehouse Layout Optimization

- Designing efficient warehouse layouts
- Slotting strategies
- Space utilization analysis
- Case Study: Reconfiguring warehouse for maximum throughput
- Safety considerations in layout planning

- Hands-on activity: Simulating warehouse layout changes

Module 5: Data Analytics and Performance Metrics

- Key performance indicators (KPIs) in warehouse operations
- Dashboard creation and reporting
- Analyzing operational efficiency
- Case Study: KPI-driven warehouse performance improvements
- Decision-making using data analytics
- Hands-on activity: KPI monitoring exercises

Module 6: Integration and System Implementation

- WMS and ERP integration strategies
- Migration planning and execution
- Change management in WMS adoption
- Case Study: Multi-site WMS integration success
- Troubleshooting common issues
- Hands-on activity: System setup and configuration

Module 7: Compliance, Safety, and Risk Management

- Regulatory compliance in warehouse operations
- Health and safety standards
- Risk assessment and mitigation
- Case Study: Implementing safety protocols in a high-volume warehouse
- Incident response and reporting
- Hands-on activity: Safety audit simulation

Module 8: Emerging Trends and Future of WMS

- AI and automation in warehouse management
- Cloud-based WMS solutions
- Predictive analytics and IoT integration
- Case Study: Leveraging AI for warehouse optimization
- Future-ready skill development
- Hands-on activity: Exploring advanced WMS features

Training Methodology

- Interactive lectures and discussions

- Hands-on WMS software simulations
- Case study analysis for practical application
- Group exercises and collaborative problem-solving
- Role-playing scenarios for operational decision-making
- Real-time performance tracking and feedback

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commencement of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Online	\$1,000
21 Sep 2026	25 Sep 2026	Physical	\$1,500
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

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